**CHAPTER 20:10:17**

**GAS AND ELECTRIC CUSTOMER BILLING RULES**

Section

20:10:17:01 Billing basis.

20:10:17:02 Meter readings.

20:10:17:03 Information on bills.

20:10:17:04 Customer payment records.

20:10:17:05 Meter test by customer request.

20:10:17:06 Adjustments of bills for slow or fast meter error -- Electric.

20:10:17:07 Adjustments of bills for slow or fast meter error -- Gas.

20:10:17:08 Adjustments to bills for meter failing to register.

20:10:17:09 Adjustments to bills for other meter errors.

20:10:17:09.01 Timeframe for overcharge or undercharge payments.

20:10:17:09.02 Creation of regulatory asset for uncollected amounts.

20:10:17:10 Equal monthly billing.

20:10:17:11 Estimated billing.

20:10:17:12 Disputes.

20:10:17:13 Complaints.