### CHAPTER 20:10:34

**PROHIBITION AGAINST UNAUTHORIZED CHANGING OF TELECOMMUNICATIONS COMPANY AND CHARGING FOR UNAUTHORIZED SERVICES**

Section

20:10:34:01 and 20:10:34:02 Repealed.

20:10:34:02.01 Authorization methods.

20:10:34:02.02 Exception for acquisition of subscriber base -- Notification requirements.

20:10:34:03 Letter of agency form and content.

20:10:34:04 Exception for checks.

20:10:34:04.01 Electronic authorization.

20:10:34:05 Complaints of unauthorized changing of a telecommunications company.

20:10:34:06 False, misleading, or deceptive statements prohibited.

20:10:34:07 Refund or credit of charges billed by unauthorized telecommunications company -- Payment for unauthorized change -- Opportunity for hearing.

20:10:34:08 Subscriber telecommunications bills -- Charges for change of telecommunications company.

20:10:34:09 Billing requirements.

20:10:34:10 Notification of increase in rates.

20:10:34:10.01 Complaints of unauthorized billing of products or services.

20:10:34:11 Refund or credit of unauthorized charges -- Payment for unauthorized charge -- Opportunity for hearing.