**24:14:03:08.  Information about complaint procedures.** The Part C program shall inform parents and other interested individuals, including parent training centers, protection and advocacy agencies, and other appropriate entities about the state's complaint procedures by taking the following actions:

 (1)  Conducting parent surveys through the state's monitoring process;

 (2)  Providing copies of the state's procedures to parent and advocacy groups across the state;

 (3)  Notifying public agencies and nonpublic service providers through statewide memoranda;

 (4)  Presenting state procedures at statewide conferences; and

 (5)  Disseminating copies to parent training centers and other appropriate entities.

 **Source:** 26 SDR 153, effective May 22, 2000; 35 SDR 82, effective October 22, 2008.

 **General Authority:** SDCL 13-37-1.1.

 **Law Implemented:** SDCL 13-1-23, 13-14-1, 13-37-1.1.