**24:14:03:08.  Information about complaint procedures.** The Part C program shall inform parents and other interested individuals, including parent training centers, protection and advocacy agencies, and other appropriate entities about the state's complaint procedures by taking the following actions:

(1)  Conducting parent surveys through the state's monitoring process;

(2)  Providing copies of the state's procedures to parent and advocacy groups across the state;

(3)  Notifying public agencies and nonpublic service providers through statewide memoranda;

(4)  Presenting state procedures at statewide conferences; and

(5)  Disseminating copies to parent training centers and other appropriate entities.

**Source:** 26 SDR 153, effective May 22, 2000; 35 SDR 82, effective October 22, 2008.

**General Authority:** SDCL 13-37-1.1.

**Law Implemented:** SDCL 13-1-23, 13-14-1, 13-37-1.1.