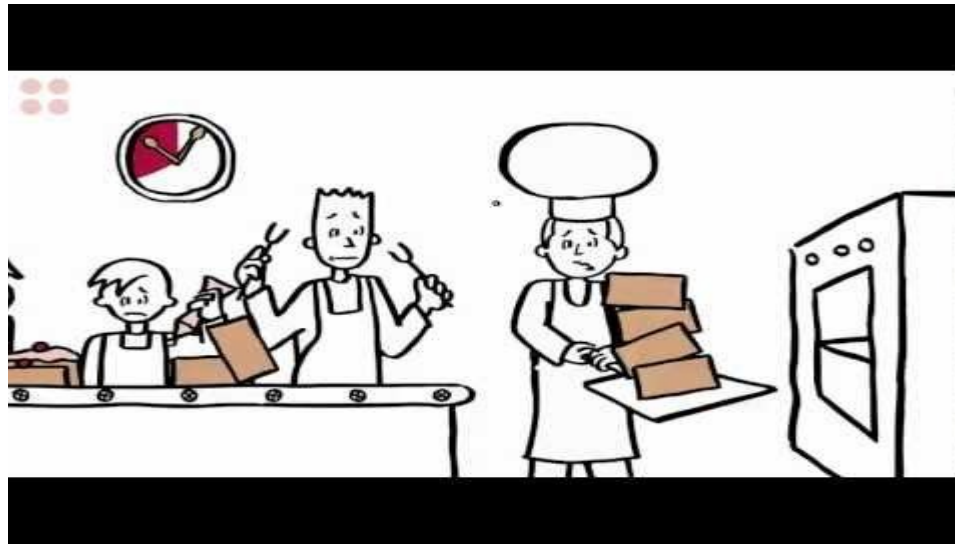


# CONTINUOUS IMPROVEMENT

BIT PROGRAM 2016

# WHAT IS CONTINUOUS IMPROVEMENT?



# WHAT DOES SUCCESS LOOK LIKE FOR CI AND BIT?

A team of employees trained to help others implement Lean tools and philosophies for the benefit of all.

# CI MISSION STATEMENT

To add value to all stakeholders by systematically driving sustainable continuous improvement activities that support key business objectives.

# POTENTIAL IMPLEMENTATION TIMELINE

January 2017  
Sustainability  
Planning



December 2016  
Lean growth



**Resources:**  
Resourcing for sustainability  
**Projects:** Project 3, Lean Management system  
**RFP:** Closeout  
**Relationships:** Begin benchmarking  
**Training:** Long-term training plan development

November 2016  
RFP Selection  
Pilot Project 2



**Resources:**  
BIT Lean Champions Consultant (If needed)  
**Projects:** ID Pilot Project 3, Lean culture promotion  
**RFP:** Manage  
**Relationships:** Leverage relationships for guidance  
**Training:** Level 2 Training for Lean Champions

October 2016  
Champion Development



**Resources:**  
BIT Lean Champions Consultant (If needed)  
**Projects:** Pilot Project 2  
**RFP:** Manage  
**Relationships:** Build relationship with Lean Ohio, other Lean IT/Software Organizations  
**Training:** Additional training for Lean Champions

September 2016  
Pilot Project and Kaizen Training



**Resources:**  
BIT Champions  
**Projects:** Follow up on Pilot project goals – ID Pilot Project 2  
**RFP:** Publish and Selection  
**Relationships:** Visit Daktronics and SDSU to experience their Lean practices  
**Training:** Problem solving

**Resources:**  
Lean Facilitator (Ally Shepardson)  
**Projects:** Pilot Project (ex. Project Creation Process)  
**RFP:** Scoping w/Daktronics  
**Relationships:** Build relationships with Daktronics, SDSU  
**Training:** Kaizen Training

August 2016  
High-level lean training and Daktronics consulting



**Resources:**  
ID BIT Pilot Team  
**Projects:** Refine Pilot project  
**Training:** High level lean course

# ACHIEVING THE MISSION

## Roles and Responsibilities of a Lean Resource



Create Lean training materials such as book studies, learning portals, training modules, and hands-on coaching



Collaborate with and train employees on Lean materials



Assist in creating a strategic direction and providing standard formats for CI/Lean deployment



Rapid improvement event (Kaizen) leadership and organization



Nurture knowledge sharing through Lean communications



Facilitate continuous improvement opportunities utilizing Lean tools and philosophies and provide leadership to move those opportunities forward



Internal and external benchmarking

# THE JOURNEY TODAY

What is the platform for Lean?

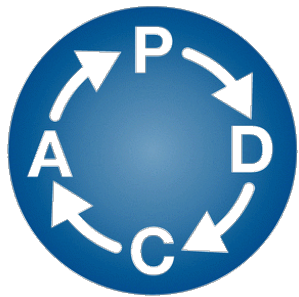
## Strategy Deployment

- How should we focus our resources around our customers?

## Lean Leadership Development

- How do we develop Lean Leadership capabilities?
  - Classroom Training
  - Or Hands-On Experience
  - Or One on One Coaching

# THE JOURNEY FORWARD



PEOPLE  
(Social)

MANAGEMENT



PROCESS  
(Tools)

PURPOSE