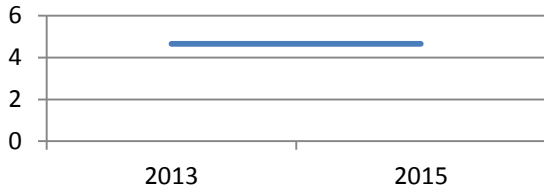

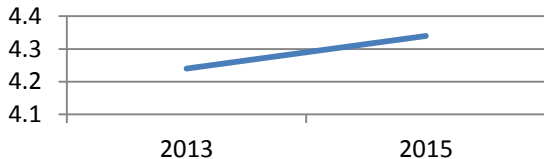

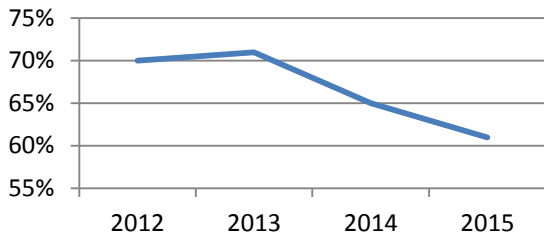

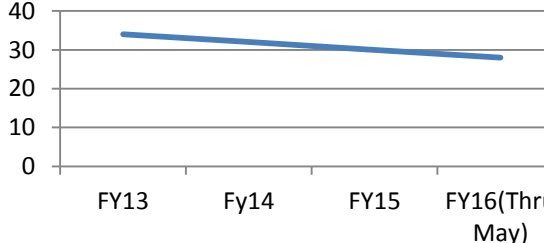

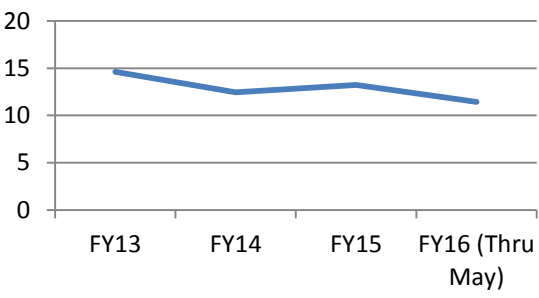

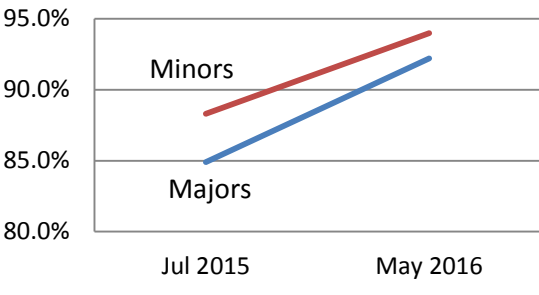

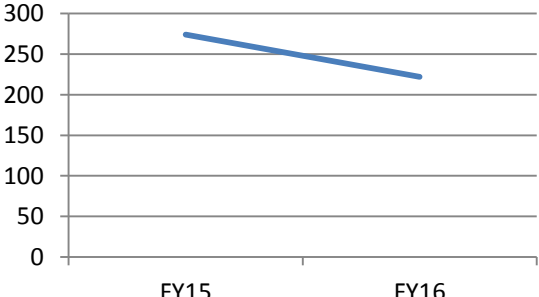

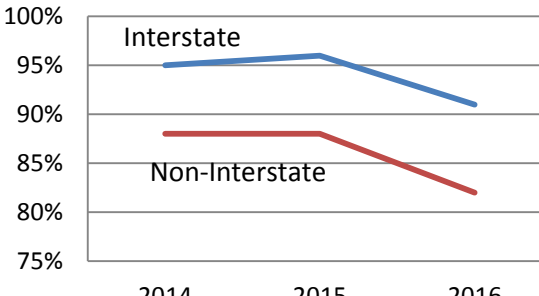



## 2015 Strategic Goal Result Summary 7-18-16

Improve Customer and Stakeholder Satisfaction												
<p><i>4 year Goal – Improve External Customer Satisfaction to 85%</i></p>	<p><b>External Customer Satisfaction</b></p> <table><caption>External Customer Satisfaction Data</caption><thead><tr><th>Year</th><th>Satisfaction (%)</th></tr></thead><tbody><tr><td>2004</td><td>78</td></tr><tr><td>2006</td><td>81</td></tr><tr><td>2011</td><td>82</td></tr><tr><td>2015</td><td>75</td></tr></tbody></table>	Year	Satisfaction (%)	2004	78	2006	81	2011	82	2015	75	
Year	Satisfaction (%)											
2004	78											
2006	81											
2011	82											
2015	75											
<p><i>4 Year Goal – Achieve 85% of contractors rating SDDOT as Extremely Satisfied or Satisfied with administration of the construction program.</i></p>	<p><b>Contractor Satisfaction</b></p> <table><caption>Contractor Satisfaction Data</caption><thead><tr><th>Year</th><th>Satisfaction (%)</th></tr></thead><tbody><tr><td>2011</td><td>80</td></tr><tr><td>2015</td><td>60</td></tr></tbody></table>	Year	Satisfaction (%)	2011	80	2015	60					
Year	Satisfaction (%)											
2011	80											
2015	60											
Sustain and Grow a High Quality Workforce												
<p><i>1 Year Goal - Increase by 50% (37% to 55.5%) percentage of employees aware of action being taken in DOT to improve employee engagement.</i></p>	<p><b>Percent of Employees Aware</b></p> <table><caption>Percent of Employees Aware Data</caption><thead><tr><th>Year</th><th>Percent (%)</th></tr></thead><tbody><tr><td>2014</td><td>37</td></tr><tr><td>2015</td><td>55.5</td></tr></tbody></table>	Year	Percent (%)	2014	37	2015	55.5					
Year	Percent (%)											
2014	37											
2015	55.5											
<p><i>1 Year Goal - Improve 2013 employee engagement survey score by 5% (4.17 to 4.42) for statement “I clearly understand the direction DOT is heading.”</i></p>	<p><b>Engagement Score</b></p> <table><caption>Engagement Score Data</caption><thead><tr><th>Year</th><th>Score</th></tr></thead><tbody><tr><td>2013</td><td>4.17</td></tr><tr><td>2015</td><td>4.42</td></tr></tbody></table>	Year	Score	2013	4.17	2015	4.42					
Year	Score											
2013	4.17											
2015	4.42											
<p><i>4 Year Goal - Improve to 90% of employees engaged or moderately engaged.</i></p>	<p><b>Employee Engagement</b></p> <table><caption>Employee Engagement Data</caption><thead><tr><th>Year</th><th>Engagement (%)</th></tr></thead><tbody><tr><td>2013</td><td>85</td></tr><tr><td>2014</td><td>71</td></tr><tr><td>2015</td><td>73</td></tr></tbody></table>	Year	Engagement (%)	2013	85	2014	71	2015	73			
Year	Engagement (%)											
2013	85											
2014	71											
2015	73											
<p><i>4 year Goal - Retention of 85% of all new employees after 18 months of hire date.</i></p>	<p><b>FY2015 Result 82.25%</b></p>											

Sustain and Grow a High Quality Workforce												
<p><i>4 Year Goal - Improve 2013 employee engagement survey score by 5% (from 4.66 to 4.92) for statement “I receive sufficient ongoing training needed to perform my job well.”</i></p>	<p><b>Engagement Score (Goal 4.92)</b></p>  <table><tr><th>Year</th><th>Engagement Score</th></tr><tr><td>2013</td><td>4.66</td></tr><tr><td>2015</td><td>4.66</td></tr></table>	Year	Engagement Score	2013	4.66	2015	4.66					
Year	Engagement Score											
2013	4.66											
2015	4.66											
<p><i>4 Year Goal - Improve 2013 employee engagement survey score by 5% (4.24 to 4.49) for statement “I feel that there is good communication within my office.”</i></p>	<p><b>Engagement Score</b></p>  <table><tr><th>Year</th><th>Engagement Score</th></tr><tr><td>2013</td><td>4.24</td></tr><tr><td>2015</td><td>4.49</td></tr></table>	Year	Engagement Score	2013	4.24	2015	4.49					
Year	Engagement Score											
2013	4.24											
2015	4.49											
Improve the Efficiency, Quality, Timeliness of Department Services												
<p><i>1 Year Goal – Let 80% of planned projects for the current fiscal year.</i></p>	<p><b>Projects Let in Planned Fiscal Year</b></p>  <table><tr><th>Year</th><th>Projects Let in Planned Fiscal Year (%)</th></tr><tr><td>2012</td><td>70%</td></tr><tr><td>2013</td><td>71%</td></tr><tr><td>2014</td><td>65%</td></tr><tr><td>2015</td><td>61%</td></tr></table>	Year	Projects Let in Planned Fiscal Year (%)	2012	70%	2013	71%	2014	65%	2015	61%	
Year	Projects Let in Planned Fiscal Year (%)											
2012	70%											
2013	71%											
2014	65%											
2015	61%											
<p><i>1 Year Goal – Let 75% of those projects planned to be let March 1, 2016.</i></p>	<p><i>Need updated data</i></p>											
<p><i>1 Year Goal – Achieve an 80% response from 511 and Safe Travel USA users that report road conditions as very accurate or accurate.</i></p>	<p><i>Need updated data from 2015 survey</i></p>											
Improve Public and Workforce Safety												
<p><i>1 Year Goal - Reduce state vehicle backing crashes by 20% (From 30 to 24 backing accidents).</i></p>	<p><b>Backing Accidents</b></p>  <table><tr><th>Fiscal Year</th><th>Backing Accidents</th></tr><tr><td>FY13</td><td>30</td></tr><tr><td>Fy14</td><td>28</td></tr><tr><td>FY15</td><td>26</td></tr><tr><td>FY16(Thru May)</td><td>24</td></tr></table>	Fiscal Year	Backing Accidents	FY13	30	Fy14	28	FY15	26	FY16(Thru May)	24	
Fiscal Year	Backing Accidents											
FY13	30											
Fy14	28											
FY15	26											
FY16(Thru May)	24											

<p><b>1 Year Goal - Reduce the winter related crash rate (3-year average) by 5% (995 to 945 weighted by winter severity index).</b></p>	<p><b>Winter Crashes</b></p> <table><thead><tr><th>Year</th><th>Crashes</th></tr></thead><tbody><tr><td>CY14</td><td>915</td></tr><tr><td>CY15</td><td>995</td></tr><tr><td>FY16</td><td>975</td></tr></tbody></table>	Year	Crashes	CY14	915	CY15	995	FY16	975											
Year	Crashes																			
CY14	915																			
CY15	995																			
FY16	975																			
<p><b>4 Year Goal - Reduce the 5 year rolling average of fatal crashes to 92</b></p>	<p><b>Fatal Crashes (5 Yr Rolling Avg)</b></p> <table><thead><tr><th>Year</th><th>Fatal Crashes (5 Yr Rolling Avg)</th></tr></thead><tbody><tr><td>2008</td><td>145</td></tr><tr><td>2009</td><td>135</td></tr><tr><td>2010</td><td>130</td></tr><tr><td>2011</td><td>115</td></tr><tr><td>2012</td><td>110</td></tr><tr><td>2013</td><td>115</td></tr><tr><td>2014</td><td>118</td></tr><tr><td>2015</td><td>115</td></tr></tbody></table>	Year	Fatal Crashes (5 Yr Rolling Avg)	2008	145	2009	135	2010	130	2011	115	2012	110	2013	115	2014	118	2015	115	
Year	Fatal Crashes (5 Yr Rolling Avg)																			
2008	145																			
2009	135																			
2010	130																			
2011	115																			
2012	110																			
2013	115																			
2014	118																			
2015	115																			
<p><b>4 Year Goal - Reduce the 5 year rolling average of serious injury crashes to 522.</b></p>	<p><b>Serious Injury Crashes (5 Yr Rolling Avg.)</b></p> <table><thead><tr><th>Year</th><th>Serious Injury Crashes (5 Yr Rolling Avg.)</th></tr></thead><tbody><tr><td>2008</td><td>750</td></tr><tr><td>2009</td><td>700</td></tr><tr><td>2010</td><td>650</td></tr><tr><td>2011</td><td>620</td></tr><tr><td>2012</td><td>610</td></tr><tr><td>2013</td><td>600</td></tr><tr><td>2014</td><td>590</td></tr><tr><td>2015</td><td>580</td></tr></tbody></table>	Year	Serious Injury Crashes (5 Yr Rolling Avg.)	2008	750	2009	700	2010	650	2011	620	2012	610	2013	600	2014	590	2015	580	
Year	Serious Injury Crashes (5 Yr Rolling Avg.)																			
2008	750																			
2009	700																			
2010	650																			
2011	620																			
2012	610																			
2013	600																			
2014	590																			
2015	580																			
<p><b>4 Year Goal - Reduce workforce lost time injury incident rate by 10% (4.25 to 3.83 Lost Time Injuries / 100 employees).</b></p>	<p><b>Lost Time Injury Rate</b></p> <table><thead><tr><th>Fiscal Year</th><th>Lost Time Injury Rate</th></tr></thead><tbody><tr><td>FY13</td><td>5.8</td></tr><tr><td>FY14</td><td>4.2</td></tr><tr><td>FY15</td><td>4.4</td></tr><tr><td>FY16 (Thru May)</td><td>4.2</td></tr></tbody></table>	Fiscal Year	Lost Time Injury Rate	FY13	5.8	FY14	4.2	FY15	4.4	FY16 (Thru May)	4.2									
Fiscal Year	Lost Time Injury Rate																			
FY13	5.8																			
FY14	4.2																			
FY15	4.4																			
FY16 (Thru May)	4.2																			

<p><b>4 Year Goal - Reduce state vehicle accident rate by 5% (12.47 to 11.85 all vehicle accidents / 1 million miles driven)</b></p>	<p><b>State Vehicle Accident Rate</b></p>  <table><thead><tr><th>Fiscal Year</th><th>Accident Rate (per 1 million miles driven)</th></tr></thead><tbody><tr><td>FY13</td><td>14.5</td></tr><tr><td>FY14</td><td>12.5</td></tr><tr><td>FY15</td><td>13.0</td></tr><tr><td>FY16 (Thru May)</td><td>11.85</td></tr></tbody></table>	Fiscal Year	Accident Rate (per 1 million miles driven)	FY13	14.5	FY14	12.5	FY15	13.0	FY16 (Thru May)	11.85			
Fiscal Year	Accident Rate (per 1 million miles driven)													
FY13	14.5													
FY14	12.5													
FY15	13.0													
FY16 (Thru May)	11.85													
<p><b>Sustain and Manage the State Transportation System and Assets</b></p>														
<p><b>1 Year Goal - Perform 90% of minor and major equipment and vehicle PM's (Preventative Maintenance) within defined schedule.</b></p>	<p><b>Equipment and Vehicle Preventive Maintenance</b></p>  <table><thead><tr><th>Category</th><th>Jul 2015</th><th>May 2016</th></tr></thead><tbody><tr><td>Minors</td><td>88.5%</td><td>94.5%</td></tr><tr><td>Majors</td><td>85.0%</td><td>92.5%</td></tr></tbody></table>	Category	Jul 2015	May 2016	Minors	88.5%	94.5%	Majors	85.0%	92.5%				
Category	Jul 2015	May 2016												
Minors	88.5%	94.5%												
Majors	85.0%	92.5%												
<p><b>1 Year Goal - Reduce the quantity of underutilized equipment by 25%</b></p>	<p><b>Underutilized Equipment</b></p>  <table><thead><tr><th>Fiscal Year</th><th>Quantity of Underutilized Equipment</th></tr></thead><tbody><tr><td>FY15</td><td>275</td></tr><tr><td>FY16</td><td>225</td></tr></tbody></table>	Fiscal Year	Quantity of Underutilized Equipment	FY15	275	FY16	225							
Fiscal Year	Quantity of Underutilized Equipment													
FY15	275													
FY16	225													
<p><b>4 Year Goal - Maintain 80% of the interstate highway pavements in good to excellent condition and 75% of non-interstate state highway in good to excellent condition based on SCI</b></p>	<p><b>Pavement in Good or Excellent Condition</b></p>  <table><thead><tr><th>Year</th><th>Interstate (%)</th><th>Non-Interstate (%)</th></tr></thead><tbody><tr><td>2014</td><td>95.5</td><td>88.0</td></tr><tr><td>2015</td><td>96.5</td><td>88.0</td></tr><tr><td>2016</td><td>91.5</td><td>82.5</td></tr></tbody></table>	Year	Interstate (%)	Non-Interstate (%)	2014	95.5	88.0	2015	96.5	88.0	2016	91.5	82.5	
Year	Interstate (%)	Non-Interstate (%)												
2014	95.5	88.0												
2015	96.5	88.0												
2016	91.5	82.5												

<p><b>4 Year Goal - Maintain 95% of the state highway bridge on the National Bridge Inventory in good or fair condition.</b></p>	<div> <div> <p><b>Bridge Condition</b></p> <table border="1"> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2014</td> <td>96.22%</td> </tr> <tr> <td>2015</td> <td>96.05%</td> </tr> <tr> <td>2016</td> <td>96.28%</td> </tr> </tbody> </table> </div> <div>↔</div> </div>	Year	Percentage	2014	96.22%	2015	96.05%	2016	96.28%
Year	Percentage								
2014	96.22%								
2015	96.05%								
2016	96.28%								
<p><b>4 Year Goal - Increase percentage of permanent signing exceeding replacement criteria from 73.7% to 85%.</b></p>	<div> <div> <p><b>Permanent Sign Condition</b></p> <table border="1"> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2015</td> <td>73.7%</td> </tr> <tr> <td>2016</td> <td>76.2%</td> </tr> </tbody> </table> </div> <div>↑</div> </div>	Year	Percentage	2015	73.7%	2016	76.2%		
Year	Percentage								
2015	73.7%								
2016	76.2%								
<p><b>4 Year Goal – Overall equipment and vehicle fleet maintained with less than 20% recommend for replacement.</b></p>	<p><b>As of July 1, 2016 at 28.02%</b></p>								