



DEPARTMENT OF HUMAN SERVICES

# Telecommunication Relay Services (TRS)

# LAWS & REGULATIONS

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**SOUTH DAKOTA LAW ESTABLISHED IN 1989  
49-31-47 TO 49-31-56.1**

**ARSD  
46:30:08 TO 46:30:12**

# HOW DOES TRS WORK?

## TRS

- DIAL 711
- TRS RELAY CENTER
- COMMUNICATON ASSISTANTS (CA)
- TTY OR OTHER DEVICE

# WHAT FORMS OF TRS ARE AVAILABLE ?

- **TRADITIONAL TRS**
- **CAPTIONED TELEPHONE SERVICE**
  - **IP CAPTIONED TELEPHONE SERVICE**
- **INTERNET PROTOCOL RELAY SERVICE**
- **VIDEO RELAY SERVICE (VRS)**

# WHO PAYS?

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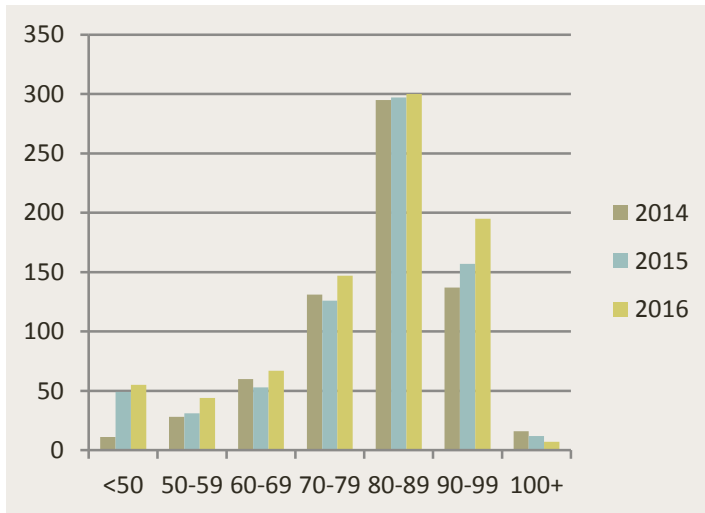
- **INTRASTATE TRADITIONAL TRS & CAPTEL – STATE FUNDS**
- **INTERSTATE CALLS – FEDERAL FUNDS**
- **IP CALLS – FEDERAL FUNDS**

# TRENDS

- **TTY – LESS POPULAR**
- **REPLACED BY VARIETY OF NEWER METHODS USING TECHNOLOGY**
- **TRS MINUTES – DECREASING**
- **CAPTIONED TELEPHONE MINUTES – SLOWLY DECREASING**
- **INCREASING- IP CAPTIONED TELEPHONE AND VRS**

# TELECOMMUNICATION EQUIPMENT DISTRIBUTION PROGRAM (TED)

## TED: NUMBER OF DEVICES BY AGE



Age	FY2014	FY2015	FY2016
<50	11	49	55
50-59	28	31	44
60-69	60	53	67
70-79	131	126	147
80-89	295	297	300
90-99	137	157	195
100+	16	12	7
	678	725	815

# TELECOMMUNICATION EQUIPMENT DISTRIBUTION PROGRAM (TED)

## TED: DEVICES BY DISABILITY

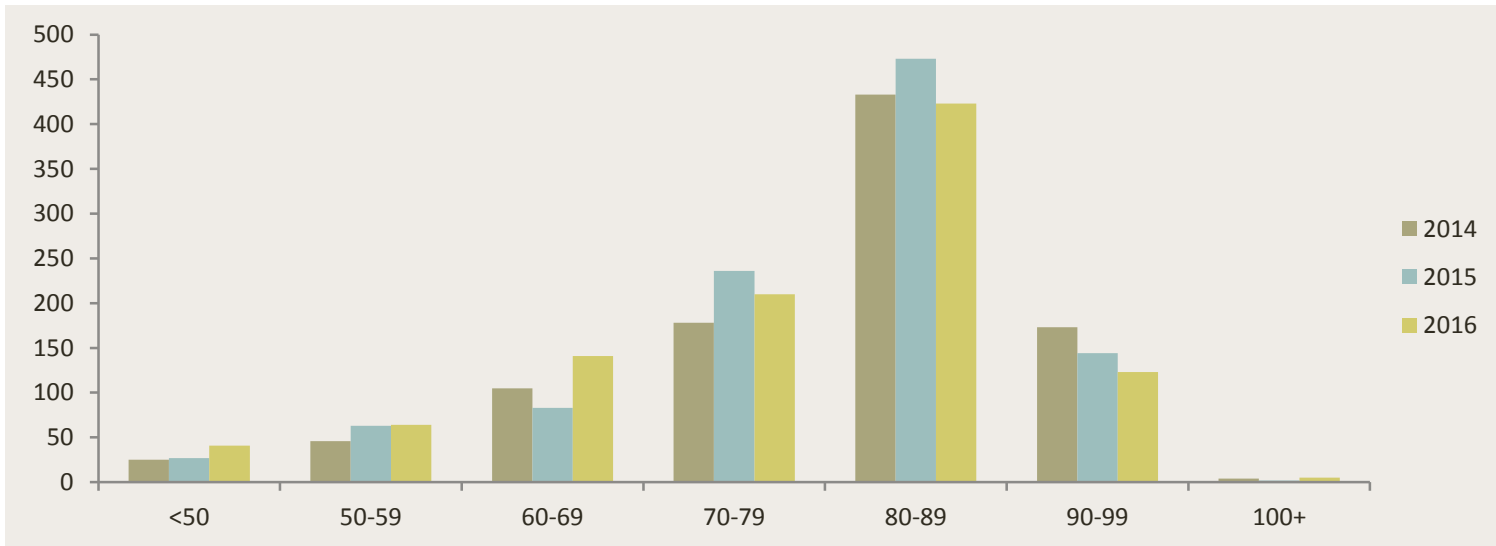
TED Disability type- FY 2014-2016	
Hard of Hearing	1,918
HOH-VI	125
Deaf	148
Deaf-Blind	11
Speech Impairment	16



# TELECOMMUNICATION ADAPTIVE DEVICES PROGRAM (TAD)

## TAD: NUMBER OF DEVICES BY YEAR & AGE

FY2014	FY2015	FY2016
964	1028	1007



# IPADS & IPHONES

## HB 1166

- 2014 LEGISLATIVE SESSION
- 300 DEVICES DISTRIBUTED FROM 2015 THROUGH MAR, 2017
  - BIGGEST DEMAND IN 2015
  - DEMAND SLOWLY INCREASING IN TAD PROGRAM
  - DEVICES ARE SD PROPERTY FOR 3 YEARS
- BENEFITS TO USERS
  - ACCESS TO NEWER FORMS OF TELECOMMUNICATIONS
  - IDEVICES HAVE ACCESSIBLE FEATURES BUILT IN
  - PORTABLE
- LESS DEMAND FOR TRADITIONAL TRS

# OTHER PROGRAMS

- **COMMUNICATION ASSISTANCE**
- **COCHLEAR IMPLANT PROGRAM**
- **HEARING AID ASSISTANCE PROGRAM**
- **NATIONAL DEAF-BLIND EQUIPMENT DISTRIBUTION PROGRAM (NDBEDP)**

# EXPENDITURES & REVENUE

## TRS FUND :

### REVENUE FROM \$.15 PER PHONE LINE FEE

FY 12: \$1,605,869

FY 16: \$1,527,608

### EXPENDITURES FOR TRS AND RELATED PROGRAMS:

FY 12: \$1,073,844

FY 16: \$1,403,831

# FUTURE

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- **TRADITIONAL TRS**
- **FCC- INTRASTATE IP CAPTIONED TELEPHONE RELAY COSTS**
- **SOUTH DAKOTA – YEAR FOUR OF CONTRACT WITH SPRINT**
- **DIRECT VIDEO CALLING**



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**Thank you!**