

South Dakota Department of Veterans Affairs
Soldiers & Sailors Bldg.
425 E. Capitol Avenue
Pierre, SD 57501-3100
Phone 605.773.3269
Fax 605.773.5380

Sioux Falls Claims Office
PO Box 5046
2501 W. 22nd Street
Sioux Falls, SD 57117-5046
Phone 605.333.6869
Fax 605.333.5306

<http://vetaffairs.sd.gov>



Date: June 11, 2018
TO: Government Operations and Audit Committee
FROM: Larry Zimmerman, Secretary
SUBJECT: Summary Plan for Strategic Plan

The South Dakota Department of Veterans Affairs' mission and vision remain unchanged. We are the voice for South Dakota's veterans.

Nationally, and at the state level, extensive work is being done to identify veterans with unmet needs as well as those veterans who have not accessed their benefits through the federal VA. Our Department, along with our many partners, have made headway with outreach during the past five years, but much work remains as we work to reach as many veterans and their dependents as we are able to.

To accomplish our mission and continue our vision, we will need to remain steadfast in our pursuit of the following three pillars:

Workforce Development

- Increase Training
- Retain Knowledgeable, Skilled, and Prepared Workforce
- Remain Flexible
- Maximize Effectiveness

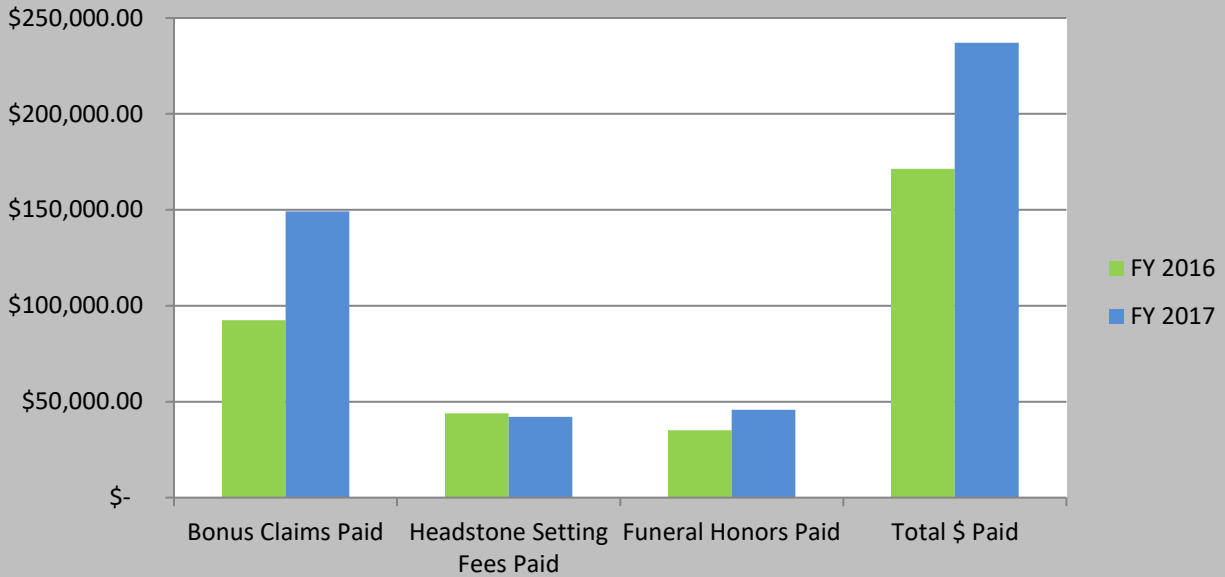
Economic Impact

- Increase Education and Awareness
- Increase Revenue Generated by Department for Veterans

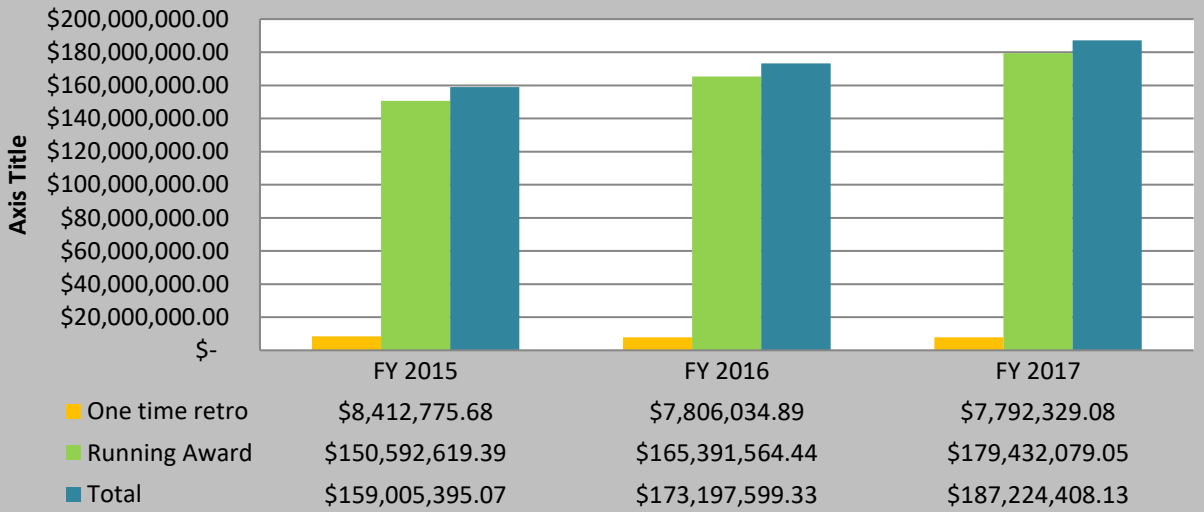
Customer Service

- Sustain Outreach
- Ensure Quality of Care
- Provide Information on the Ever-Changing Benefits and Services
- Ensure that our Department has the Tools and Resources Necessary to Reach as Many Veterans as we are able
- Strengthen Partnerships with Veterans Service Organizations, County and Tribal Veterans Service Officers, Healthcare Providers, and Community Leaders
- Raise Awareness of the Resources Available to Veterans
- Grow Programs to Assist Incarcerated Veterans

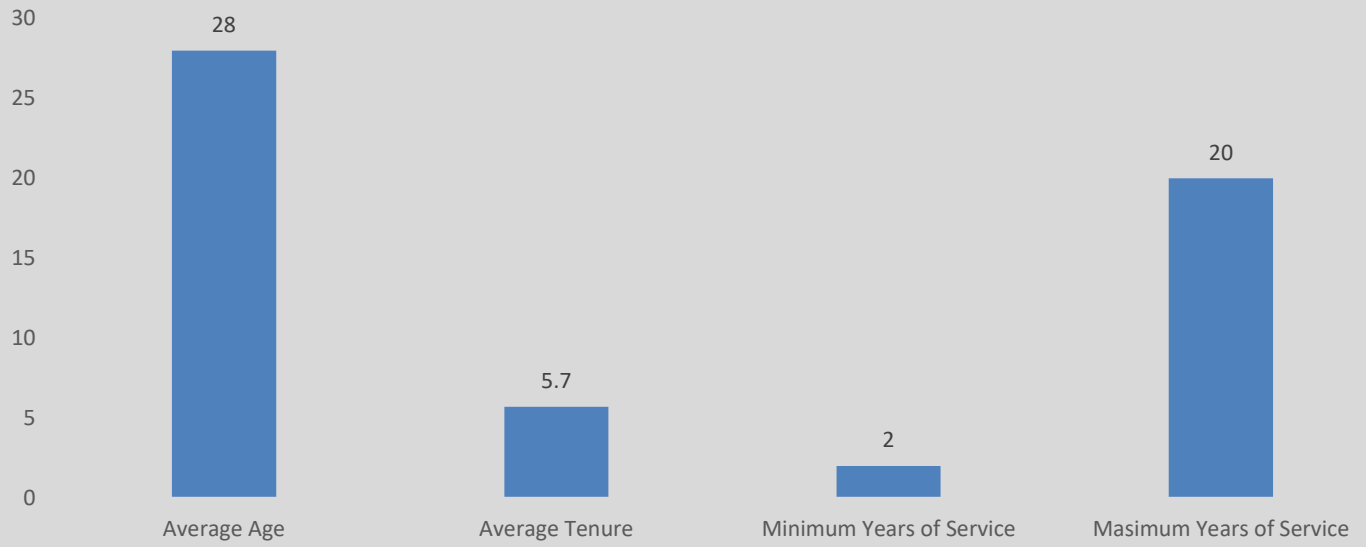
State Benefits



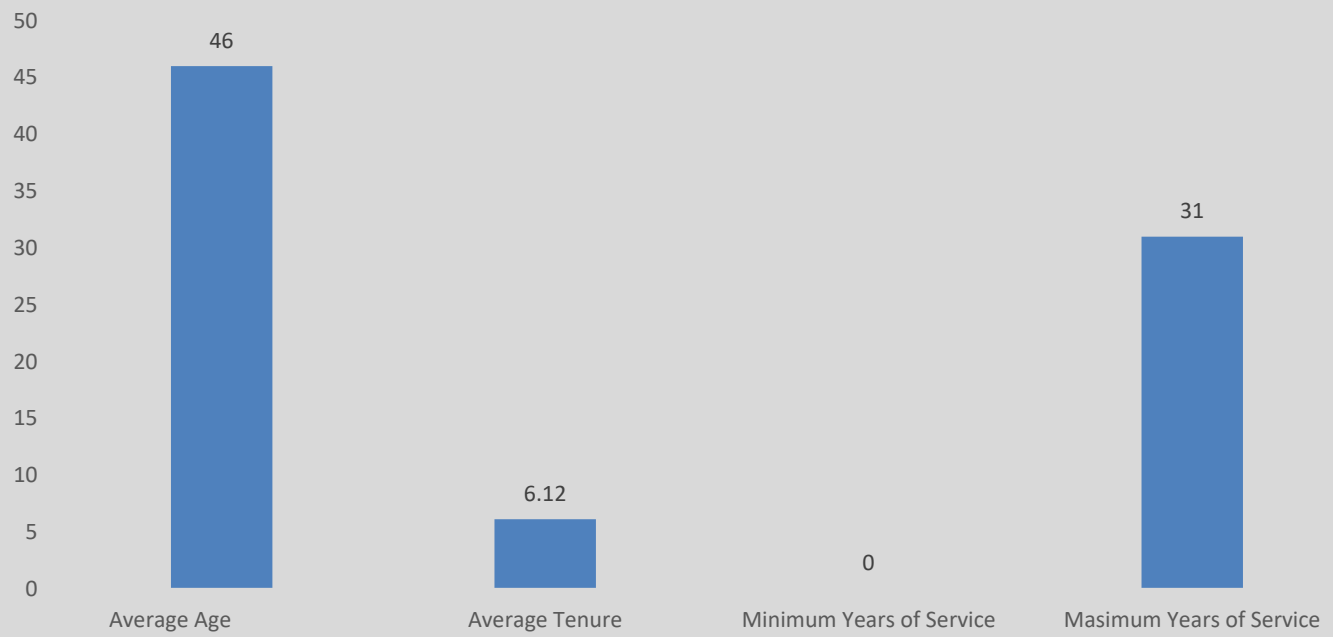
2017 SDDVA Economic Impact



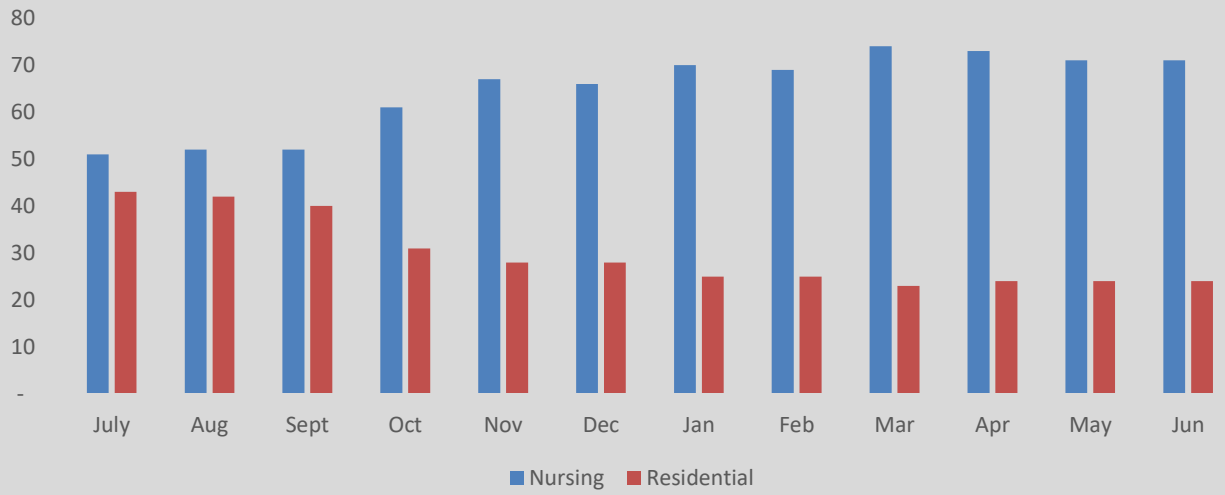
Stats for State Veterans Home Staff



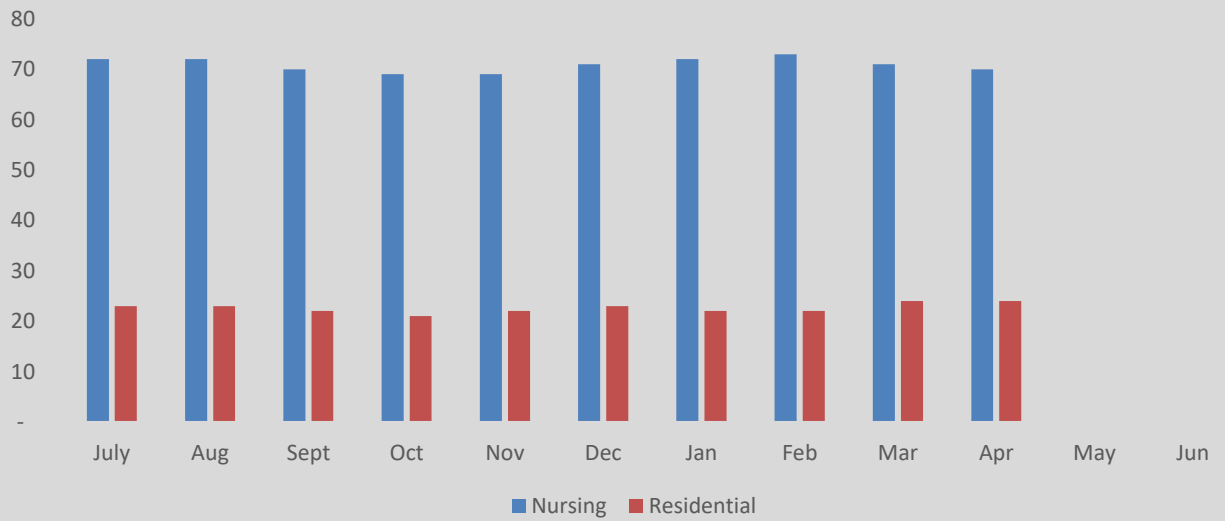
Stats for Benefits Staff



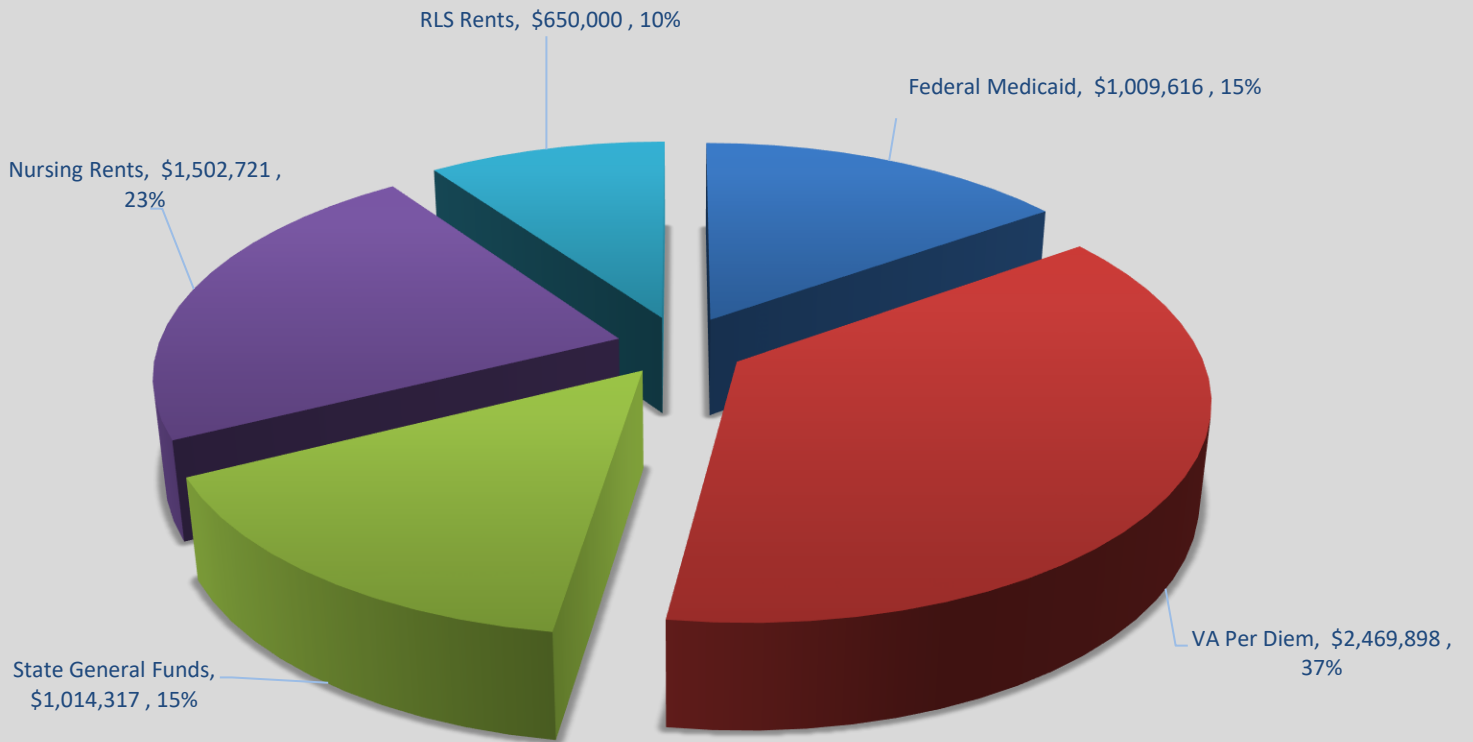
FY17 MJFSVH Census
76 NCU/24 RLS



FY18 MJFSVH Census
76 NCU/24 RLS



FY16 MJFSVH Revenues



FY17 MJFSVH REVENUES

