

PUBLIC UTILITIES COMMISSION
FY 15 BUDGET REQUEST
JOINT APPROPRIATIONS COMMITTEE

1. What activities will your agency eliminate, initiate or significantly change?
 - No services affecting the general public will be sacrificed. Our mission is regulatory and our duties are defined in statute. We strive to be fiscally conservative while not sacrificing protections to the consumers of our state.

2. What initiatives for improving efficiency of operations are planned in FY15?
 - No new efficiencies are planned for FY15, however, we will continue to sustain efficiencies we previously implemented and monitor operations for additional efficiencies where prudent.

3. What are the standards of performance or metrics by which you judge the success and efficiencies of your agency's outcomes?
 - We use a variety of measurements to continually monitor our agency's effectiveness including, but not limited to, the number of and time spent processing dockets; number of decisions that are overturned; number of grain warehouse inspections conducted; number of grain buyer/grain warehouse licenses issued; number of grain warehouse failures; number of pipeline safety inspection days completed; Pipeline and Hazardous Materials Safety Administration audit score; certification status of pipeline safety staff; length of time to resolve consumer complaints; and amount of telephone numbers on the national Do Not Call Registry.

4. What funds from FY14 are planned to be applied to FY15 activities? Are these amounts in addition to amounts contained in the Governor's FY15 budget?
 - None.

5. What are your plans regarding amending the FY14 General Bill?
 - We have no plans to change the FY14 General Bill.

6. What programs and services offered by your agency have been, or will be affected by federal budget reductions due to the Budget Control Act of 2011 or other actions by the federal government? Were General Funds and/or Other Funds used to support the continuation of these programs or services?
 - No programs or services have been or will be affected by the Budget Control Act of 2011.