

Department of Social Services



Program Outcomes

Joint Appropriations Committee

January 26, 2016

Division of Economic Assistance

SNAP:

- Work Requirements: Individuals, ages 18-59, able to work, not attending school or not caring for a dependent child under age 6 must work at least 30 hours per week or actively be seeking work.
 - **Targeted Employment and Training programs** located in state's two largest counties – Minnehaha and Pennington.
 - DSS contracts with Department of Labor and Regulation.
 - **SFY15 Outcome data (30 days after becoming employed):**
 - 92% were still employed
 - 70.56% full time
 - 29.44% part time
 - \$10.22 average wage

Division of Economic Assistance

TANF:

- **DSS contracts with Department of Labor and Regulation.**
 - Placement in work activities including employment, job search and job training, vocational education, and community service.
- **SFY15 Outcome Data for TANF Work participants.**
 - 806 entered employment.

30 days after becoming employed:

- 85% were still employed
 - 54.84% full time
 - 45.16% part time
 - \$9.71 average wage

Division of Medical Services

Program Management- Health Home:

- **Health Homes (HH)- provide enhanced health care services to individuals with high-cost chronic conditions or serious mental illnesses to increase health outcomes and reduce costs related to uncoordinated care. Implemented July 2013.**
 - Medicaid recipients with chronic conditions and/or at risk conditions or with Serious Mental Illness or Emotional Disturbance.
 - Health Home reimbursement for providing the Core Services is at per member, per month based on recipient tier.
- **111 Health Homes Serving 121 locations in SFY15**

Division of Medical Services

Health Homes - continued:

Recipients placed into 1 of 4 tiers depending on need

Recipient Participation – December 2015 (5,841 enrolled participants)

- Tier 1: 98 enrolled
 - Not automatically enrolled in the program but per federal requirements must have ability to opt-in.
 - While this group is eligible for health home services due to chronic condition/diagnosis – this group is not part of the 5% highest cost/high need population

- Tier 2-4: 5,743 enrolled
 - Automatically enrolled in the program.
 - This group includes the high cost/high need population that will benefit most from management through the Health Home program.
 - 75-80% of the highest cost/highest need recipients who have a Health Home in their area are participating in the program.
 - Remaining 20-25% have no health home in their area or are currently working with a non-participating PCP.

Division of Medical Services

Health Home - continued:

First 2 year period of the program compared claims utilization for health home members participating in the program for at least six months.

- Preliminary results indicate a reduction of 1.2 claims per month – a 14% reduction overall in average number of monthly claims
 - reduction in avg. monthly number of inpatient hospital, outpatient, and prescription drug claims

Division of Medical Services

Health Home Clinical Outcomes:

- Collaborated with provider's to develop outcome measures.
 - Data submitted every 6 months.
 - Participants in the Health Home program fluctuate on a monthly basis. Every month new recipients join and others become ineligible or choose to no longer participate.
- Positive improvement in a number of health outcomes during the first year.

Division of Medical Services

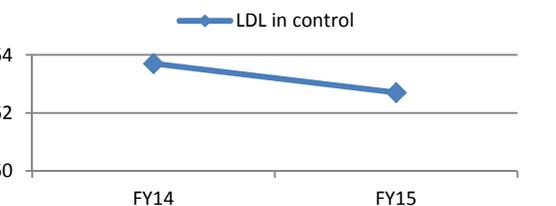
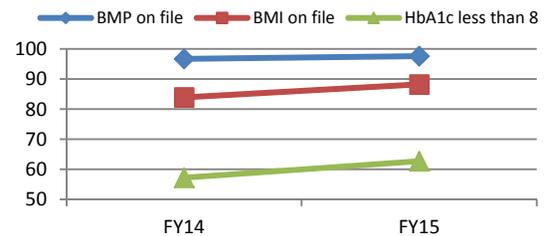
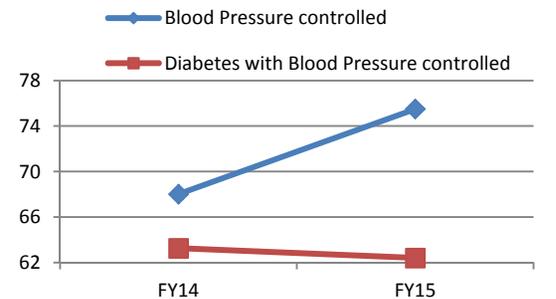
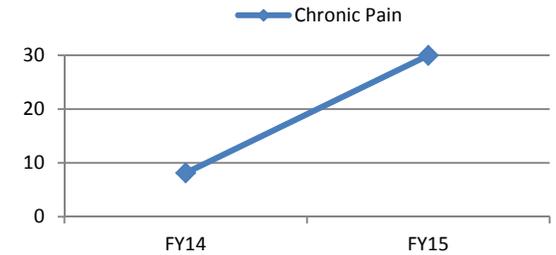
Health Home Clinical Outcomes

Musculoskeletal

- 21.85% increase in adults with pain assessment using a standardized tool and documentation of a follow-up plan when pain is present.
- Slight reduction in un-necessary imaging studies for low back pain. Measure shows a reduction in imaging studies done within 28 days of diagnosis.

Hypertension

- 7.48% increase in adult recipients BP was adequately controlled
 - Slight decrease among adult recipients with diabetes (-.85%)



Diabetes

- .9% increase in percentage of children age 6 to 17 with a calculated BMP (Body Mass Percentile) at their most recent visit.
- 4.3% increase in adults who had their BMI documented during the reporting period or the year
- 5.5% increase in adults with diabetes mellitus who had most recent hemoglobin A1c less than 8.0%

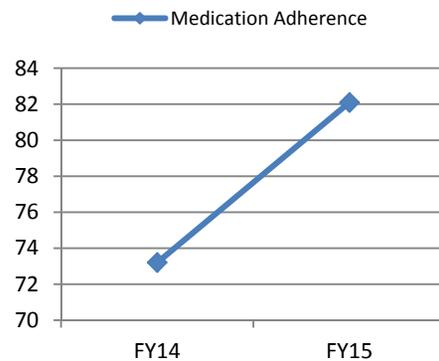
High Cholesterol/ Heart Disease

- Slight decrease – 1% in recipients aged 18 years and older with Ischemic Vascular Disease (IVD) who received at least one lipid profile within 12 months and who's most recent LDL-C level was in control (less than 100 mg/dL)

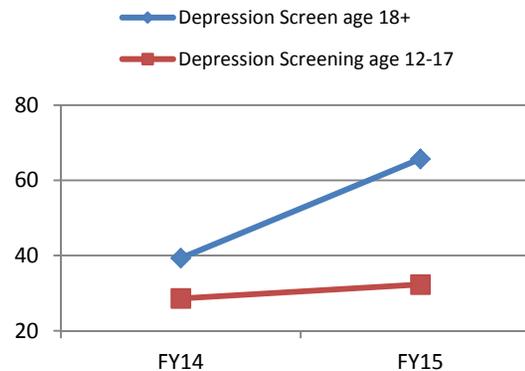
Division of Medical Services

Health Home Clinical Outcomes:

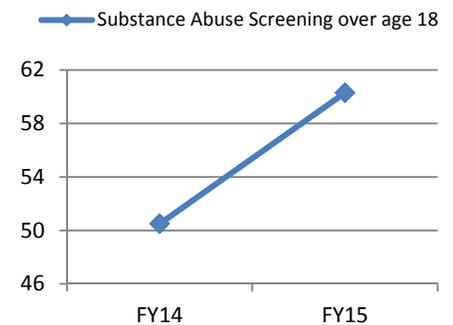
- **Severe Mental Illness (SMI)**
 - 8.9% increase in filled prescriptions at least 85% of the time (12 and older)
 - Only a Community Mental Health Center (CMHC) measure.



- **Depression**
 - 26.4% increase in adults screened for clinical depression
 - 3.7% increase in children screened for clinical depression using an age appropriate standardized tool and follow-up documented.



- **Substance Abuse Screening**
 - 9.8% increase in recipients (12 years and older) screened for tobacco, alcohol and other drug dependencies.

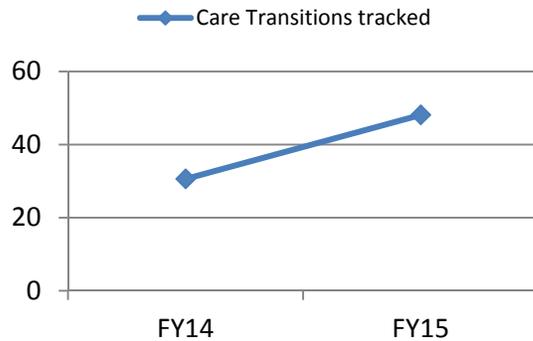


Division of Medical Services

Health Home Clinical Outcomes:

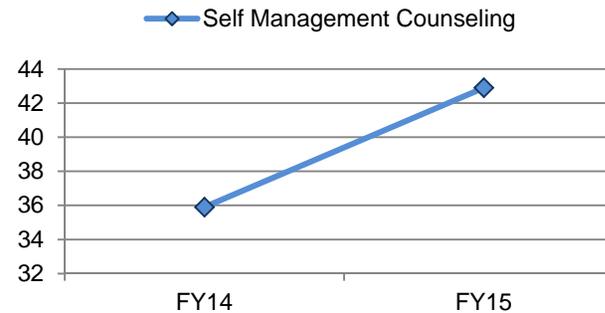
- **Care Transitions tracked**

- 17.5% increase in discharge notification and records transmission within 24 hours of discharge.



- **Transforming Care**

- 7% increase in counseling sessions with recipients /families to adopt healthy behaviors associated with disease risk factors (tobacco use, nutrition, exercise & activity)



Division of Adult Services & Aging

Community Based Services- In-Home Services:

- **Purpose is to maintain, strengthen and improve the living conditions of individuals and delay or prevent the need for care in an institution.**
- **Makes it possible for older persons to live in their own homes or to return to their homes by providing assistance in completing tasks they are unable to manage alone.**
 - 6,251 individuals were served in their home which might otherwise require nursing facility placement.

Division of Child Support

Services Provided:

- **Locate non-custodial parents.**
- **Establish paternity for children born outside of marriage.**
 - Paternity establishment; SD >100%. Exceeds national average by 13.7%
- **Establish and enforce child support orders.**
 - Cases with support orders; SD 93.30%. Exceeds national average by 13.04%
- **Enforce health insurance coverage included in child support orders.**
- **Process modification of support order requests.**
- **Collect and distribute child support payments.**
 - Collections on current support; SD 68.95%. Exceeds national average by 9.44%
 - Collection on arrears; SD 65.73%. Exceeds national average by 6.53% and
 - Cost-effectiveness; SD \$11.08. Exceeds national average by 53%
- **For the past 14 years, SD DCS's performance has been ranked in the top 3 in the nation. State's performance is measured in five program areas and results are used to calculate the amount of federal incentives each state receives.**

Division of Child Protection Services

Discharge Outcomes:

- **Reunification**
 - Goal of CPS when working with families.
 - Keep children at home safely and return them home safely.
 - 74.14% returned home within 12 months of removal
- **Guardianship**
 - 50.1% with a relative
- **Adoption**
 - 35.9% Relative Adoption
 - 59.9% Adoption by Foster Parent
 - 4.2% Other Family Adoption

Caseworker Visits:

- 97.17% of required monthly visits occurred (exceeds Federal requirement by 2.17%).
- 95.08% of the visits taking place where the child resides (exceeds Federal requirement by 45.08%).

Division of Child Care Services

Outcomes:

Based on a recent Child Care survey:

- Families report child care assistance helps in the following ways:
 - 97% have been able to maintain employment
 - 91% would not be able to work without assistance
 - 34% of respondents are in a school or training activity and report the following:
 - 45% were able to graduate
 - 55% are expecting to graduate
 - 82% feel they are better prepared to find employment
 - 100% feel they are more likely to maintain employment

Payment Accuracy:

- Child care subsidy payment accuracy was 99.6% compared to the national average of 94%.

Human Services Center

Geriatric Services:

- **Geriatric Psychiatric Treatment-** HSC consulting team to provide psychiatric review/consultation to nursing facilities.
 - 41 reviews conducted
 - 35 individuals (85.3%) remained in their community setting
 - 8 discharges to specialized nursing facility services, Irene and Canistota

Community Behavioral Health

Criminal Justice Initiative (CJI) – Substance Abuse:

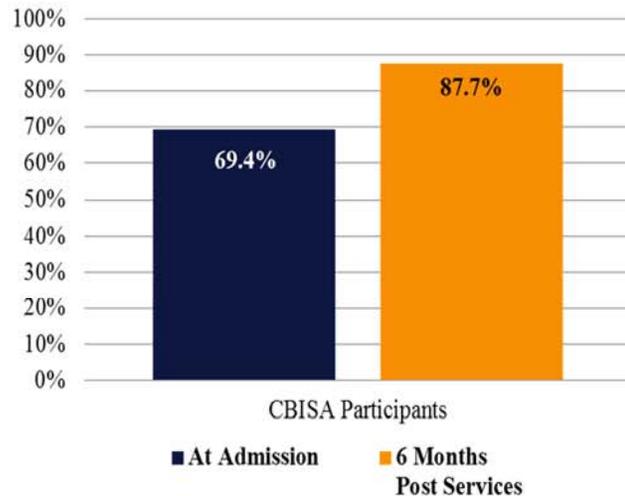
- **Substance abuse treatment services targeted to people in the criminal justice system.**
- **DSS worked with UJS and DOC to develop referral process.**
 - January 2014 started receiving referrals and providing services.
 - In FY15, 901 individuals served through Cognitive Behavioral Interventions for Substance Abuse (CBISA)
- **Cognitive behavioral therapy to address criminal thinking. (MRT Moral Reconciliation Therapy)**
 - In FY15, 332 individuals served in MRT
- **Rural pilot program.**
 - In FY15, 20 individuals were served

Community Behavioral Health

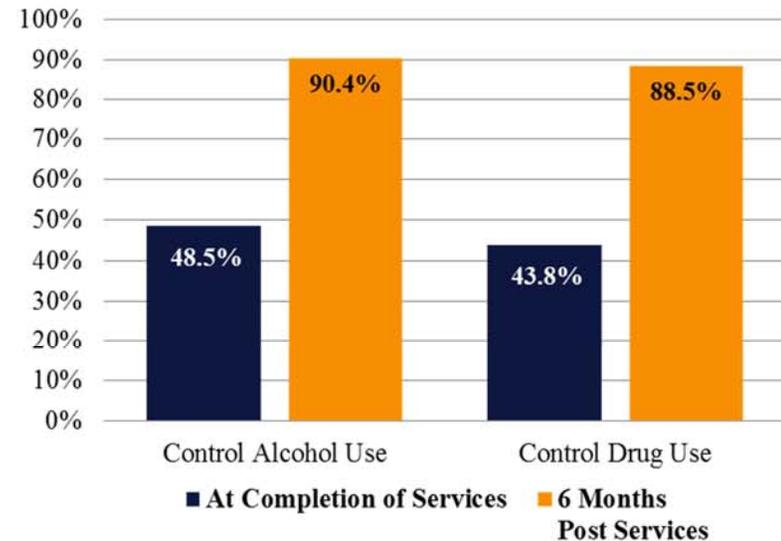
Criminal Justice Initiative (CJI) – Substance Abuse:

Outcomes for those in Cognitive Behavioral Interventions for Substance Abuse (CBISA):

% of Clients Who Reported Motivation to Not Use Drugs or Alcohol



% of Clients Who Reported the Ability to Control Substance Use

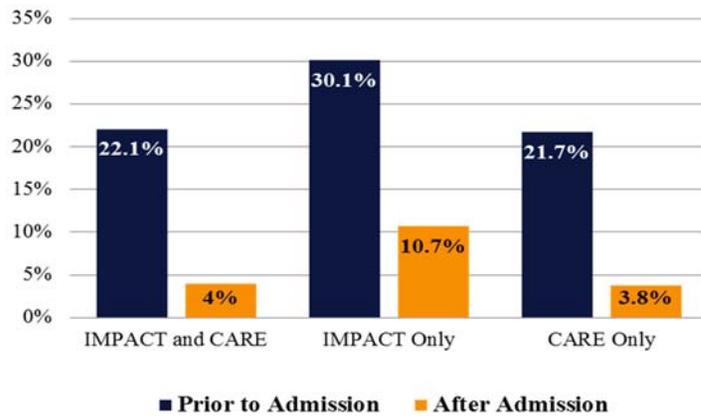


Community Behavioral Health

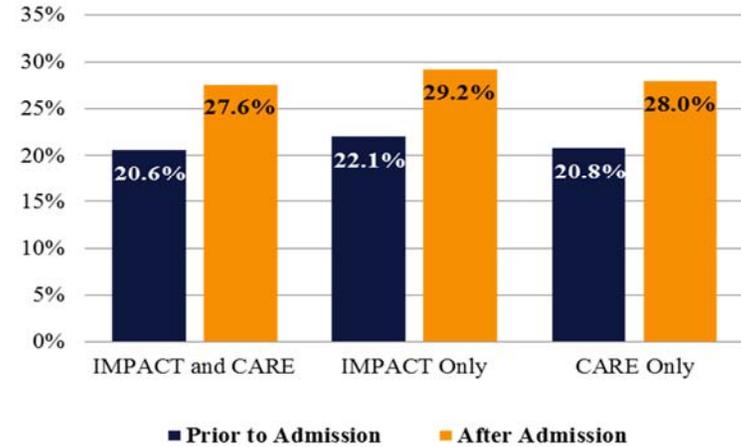
Mental Health Services (CARE and IMPACT):

Outcomes:

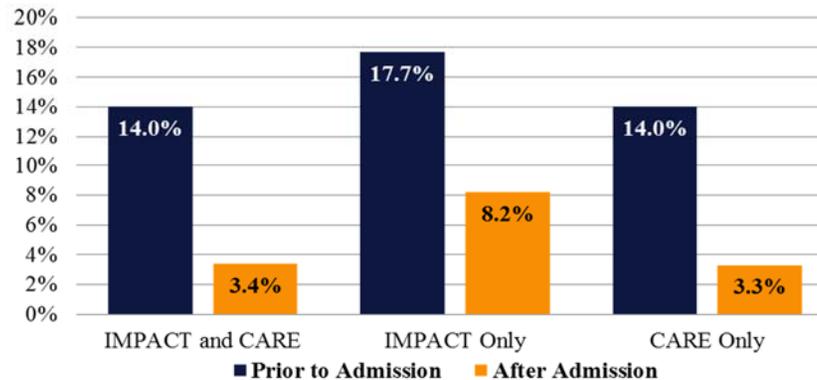
% of Clients who Spent Nights in a Hospital



% of Clients who Reported Employment (Full or Part time)



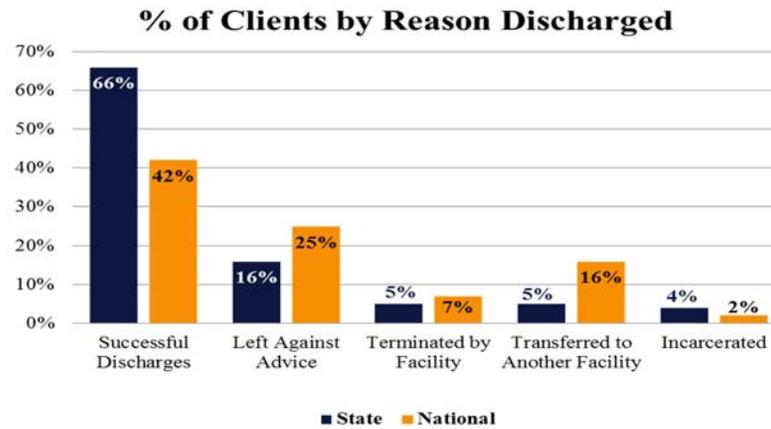
% of Clients who Visited an Emergency Room for a Psychiatric or Emotional Problem



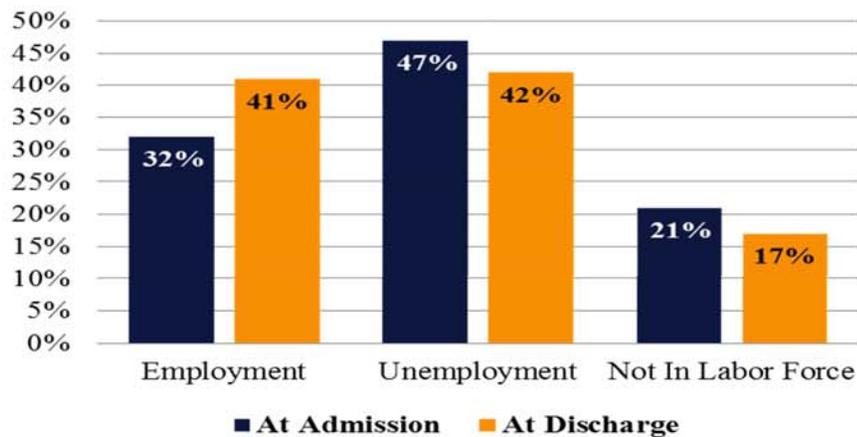
Community Behavioral Health

Substance Abuse:

Outcomes:



South Dakota Employment



National Employment

