

1. Your list of recommendations/intended outcomes for the department
 - a. Strategic Planning- Secretary Gill has created an Executive Team (Division Directors) and a Management Team (Supervisors) that she will use to manage the DHS. A consultant will work with both groups to begin the Strategic Planning process in November. Once a draft plan has been formed it will be presented to the entire Department, and then shared with our partners and stakeholders. Measurable goals and outcomes will be set through this process, and accountability assigned to ensure follow-up.
 - b. Processes within the DHS will be examined for efficiency and accuracy. There will be standards and expectations set for appropriate tasks within each Division to ensure that we are providing the best possible customer service. Of top consideration in all decision-making is the health and safety of the people we serve. Examine the entrances into the statewide delivery system and find ways to make navigation in the system as easy as possible for consumers.
 - c. Create a plan to expand the capacity of the staff at the SDDC to become an increasing resource and support system for the delivery system for services to people with developmental disabilities.

2. Information on out-of-state placements—including how many? Why? At what cost?

The Department of Human Services has no individuals in out-of-state placement.

3. Copy of CQL Accreditation



South Dakota
Performance Indic...

4. State survey results for the SDDC
Sent to Clare in a separate email.
5. Follow-up information from Grady Kickul on the “state usage law” he discussed at our last meeting

During the 2010 legislative session, the legislature passed and Governor Rounds signed House Bill 1046 into law. HB1046 was an act to revise certain provisions for the procurement of goods and services for governmental agencies. South Dakota Codified Law 5-18A-1 and 5-18A-25 defines a qualified agency certified by the Department of Human Services and describes the preference provided a qualified agency in awarding a contract. Specifically under 5-18A-25 (1) to award to a qualified agency if the other equal low bid or proposal was submitted by a business that was not a qualified agency. The Department of Human Services continues to support this preference to qualified agencies.

6. Long Term Care study
<http://dss.sd.gov/news/2007/LTCStudy.asp>