**20:10:35:13.  Information provided for complaints.** A residential telephone subscriber may be asked for the following information on the complaint form:

(1)  Full name of residential telephone subscriber;

(2)  Address of residential telephone subscriber;

(3)  Residential telephone subscriber number called by the telephone solicitor;

(4)  Name and, if available, telephone number of the telephone solicitor;

(5)  Any information gathered by the residential telephone subscriber during the call concerning the telephone solicitation call or the telephone solicitor's commercial purpose;

(6)  A statement giving consent to the residential telephone subscriber's local exchange carrier to provide all records relating to the call to the commission;

(7)  Approximate date when the residential telephone subscriber registered on the register; and

(8)  Any other information the commission considers necessary to fully investigate the complaint.

**Source:** 30 SDR 25, effective August 28, 2003.

**General Authority:** 49-31-99.

**Law Implemented:** 49-31-99, 49-31-100, 49-31-101, 49-31-102, 49-31-103, 49-31-108.