**20:10:35:13.  Information provided for complaints.** A residential telephone subscriber may be asked for the following information on the complaint form:

 (1)  Full name of residential telephone subscriber;

 (2)  Address of residential telephone subscriber;

 (3)  Residential telephone subscriber number called by the telephone solicitor;

 (4)  Name and, if available, telephone number of the telephone solicitor;

 (5)  Any information gathered by the residential telephone subscriber during the call concerning the telephone solicitation call or the telephone solicitor's commercial purpose;

 (6)  A statement giving consent to the residential telephone subscriber's local exchange carrier to provide all records relating to the call to the commission;

 (7)  Approximate date when the residential telephone subscriber registered on the register; and

 (8)  Any other information the commission considers necessary to fully investigate the complaint.

 **Source:** 30 SDR 25, effective August 28, 2003.

 **General Authority:** 49-31-99.

 **Law Implemented:** 49-31-99, 49-31-100, 49-31-101, 49-31-102, 49-31-103, 49-31-108.