

2019 ANNUAL REPORT

SOUTH DAKOTA ONE CALL NOTIFICATION BOARD



SOUTH DAKOTA ONE CALL NOTIFICATION BOARD
P. O. BOX 187
RAPID CITY, SOUTH DAKOTA 57709
www.SD811.com

Governor Kristi Noem
and Members of the Ninety-Fifth Legislative Session:

As required by state law, transmitted herewith, is the 2019 Annual Report of the South Dakota One Call Notification Board. The Annual Report describes the history of the South Dakota One Call Notification Board, contracts and agreements, educational events attended in 2019, legal complaints filed in 2019, 811 Center Operational Reports, and future projects to enhance the safety of workers and the general public, while protecting underground infrastructure.

Funding for the South Dakota One Call Board is made solely through fees charged to operators of underground facilities for locate requests, federal grant funds when made available, and interest earned through deposits. In no case are general funds used in the operation of the Board or it's 811 Center. These rates have remained unchanged since 1998.

MISSION STATEMENT

“The mission of the South Dakota One Call Board is to prevent damage to underground facilities and promote public safety, through public awareness, education, and a cost effective, efficient, dependable one-call service”.

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1. BOARD OF DIRECTORS

ONE CALL NOTIFICATION BOARD OF DIRECTORS

Authorization SDCL 49-7A-3.

Board Members serve without pay.

3 Year Staggered Terms Appointed by the Governor.

Fay Jandreau, Chairman

Representing Telecommunications < 50,000 Customers

Highmore, South Dakota

Governor Appointment - Effective 8/31/2010

Doug Larson, Vice Chairman

Representing Interstate Pipeline Carriers

Aberdeen, South Dakota

Governor Appointment - Effective 4/18/2001

Kevin Kouba

Representing Investor Owned Electric Utilities

Milbank, South Dakota

Governor Appointment - Effective 2/14/2000

Edward Anderson

Representing South Dakota Rural Electric Cooperatives

Pierre, South Dakota

Governor Appointment - Effective 12/20/2000

Bleau LaFave

Representing Investor Owned Natural Gas Utilities

Tea, South Dakota

Governor Appointment – Effective 3/14/2006

Daniel Kaiser

Representing Telecommunications > 50,000 Customers

Sioux Falls, South Dakota

Governor Appointment - Effective 7/9/2009

Loren Beld

Hazel, South Dakota

Representing Excavating Contractors

Governor Appointment - Effective 5/10/2017

Lloyd Rave

Representing South Dakota Association of Rural Water Systems

Dell Rapids, South Dakota

Governor Appointment - Effective 8/27/2018

Mark Meier

Representing Municipalities
Watertown, South Dakota
Governor Appointment - Effective 10/23/2018

Steve Mohr

Representing Community Antenna Television
Sioux Falls, South Dakota
Governor Appointment – Effective 10/15/2019

Jim Scull

Hill City, South Dakota
Representing Excavating Contractors
Governor Appointment - Effective 12/2/2019

2. HISTORY OF THE SOUTH DAKOTA ONE CALL BOARD

The South Dakota One Call Notification Board was established in 1993 by the South Dakota State Legislature and created under SDCL 49-7A and Administrative Rules, Chapter 20:25:03 which are still in effect today.

The South Dakota One Call Board contracts with Texas811 as the South Dakota 811 Center. The 811 Center accepts locate requests from homeowners, ranchers, farmers, and professional excavators, free of charge, by voice, by an online portal for excavators, a Homeowner portal, and the South Dakota 811 app. The 811 Center dispatches these requests as locate tickets to underground facility operators in order to have lines marked prior to planned excavation activity. Locate requests are accepted 24 hours a day, 365 days a year, but must be made at least 48 hours in advance of excavation, excluding Saturdays, Sundays, and legal holidays recognized by the State of South Dakota. Emergency situations are defined in SDCL 49-7A-1 (3) and require operators to respond as soon as possible but not longer than two hours during the business day and not longer than four hours outside of the business day or by the start time on the ticket, whichever is later.

In 2013 the South Dakota 811 logo was introduced as a way for the One Call message to be more recognizable. This logo is used in educational materials for facility operators, homeowners, farmers, ranchers, and excavators to promote awareness of South Dakota One Call laws.



The five-year contract with Texas811 was set to expire on December 31, 2018, which required the South Dakota One Call Board to go through the RFP process to continue the operation of a One Call Center. Proposals were made to the Board by several 811 Centers, and after careful consideration and evaluation by the Board, the contract was again issued to Texas811. Evaluation criteria included technological capabilities, professionalism, size of operation, experience, record of past performance, knowledge of South Dakota One Call laws, risk, and cost. Contract negotiation with Texas811 resulted in no price increase to South Dakota One Call from the Center through 2023. The Center is capable of this because of efficiencies implemented within the Center and through an increase of on-line locate requests made by excavators through the use of Portal, the South Dakota 811 app, and homeowners requesting locates using the Homeowner Portal. Currently 61% of all locate requests in South Dakota are made online without making a call to the 811 Center. This reduction in call volume has resulted in no longer having to wait on hold to reach a damage prevention agent and has improved in the speed of creating locate requests.

Professional excavators are encouraged to map their work areas through Portal, which speeds up the process and provides a more accurate locate ticket. Mapping also reduces costs to the One Call Board.

It's important to note that the South Dakota One Call Board operates with no funds allocated from the General Fund. Because Board financials rely solely on revenues generated by the volume of One Call Locates requested and dispatched, a minimum reserve balance of at least a year and a half is considered necessary. South Dakota One Call is dependent on continuing appropriations for the following reasons: One Call does not have the ability to transfer funds from another source or to borrow funds. In the event of a long term economic downturn affecting South Dakota One Call revenues, it would be unable to fully operate, creating serious safety concerns for excavators, operators, and the general public and most certainly damage to buried infrastructure. The only revenue source for South Dakota One Call is through funds billed to operators for locate notifications generated through the Center... "49-7A-2...funded solely by revenue generated by the one-call notification center. Any interest earned on money in the state one-call fund shall be deposited in the fund. The money is continuously appropriated to the board to implement and administer the provisions of this chapter."

Locate ticket costs have not been raised since 1998 when they were set at \$1.05 per locate ticket and are charged only to operators of facilities for one call notifications of planned excavation work. The service is free to professional excavators, homeowners, farmers, and ranchers. Other states charge similar amounts, some charge much higher fees, and at last check North Dakota charges the operator and the excavator \$1.20 each (\$2.40) per locate request, and homeowners are not charged fees.

A Joint Powers Agreement between South Dakota One Call and First District Association of Local Governments, Watertown, South Dakota, has been in place for a number of years. First District receives road centerline data from Cities, Counties, Townships, and the South Dakota Department of Transportation. In 2018 One Call requested parcel data from each county to be forwarded to First District. Parcel data offers improvements in work area addressing and mapping capabilities when issuing locate tickets. This information is formatted into a common dataset and submitted to Texas811 to create accurate maps from which locate tickets are created. This Agreement is an additional cost to the One Call Board, but accurate mapping is an important safety tool in the One Call process. While parcel data will achieve more accurate mapping, an expectation is that revenues to the One Call Board will be reduced as mapped work areas are reduced. South Dakota One Call has also shared its mapping data with the South Dakota 911 Board at no cost to 911 when requested.

Although the goal of zero damages with excavation activity is most likely unattainable, reduced damages are a sought after goal. Damage reporting is an important part of this and is expected to increase as more excavators begin reporting damages to the center. As data is gathered and analyzed, South Dakota One Call will continue its work with operators and the excavation community to use best practices in order to prevent future damages.

Damage Prevention meetings are held throughout the state of South Dakota annually to educate every excavator and facility operator about One Call laws and changes in technology. All professional excavators and all operators of underground facilities are

invited to attend these meetings. In order to encourage attendance at these training sessions, continuing education credits have been offered since 2013 through the South Dakota Plumbing Commission, South Dakota Electrical Commission, as well as to Water/Wastewater Operators. Increased attendance by excavators and operators over the years indicates the value of these meetings. Individual meetings are also held with excavation companies and facility operators in their safety training sessions. Annual presentations are made at Southeast Technical Institute, Lake Area Technical Institute, Mitchell Technical Institute, and Western Dakota Technical Institute to electrical, plumbing, heavy equipment, and landscaping students, as well as to construction management and architectural students at South Dakota State University. Many of these students are actively working in their industries on weekends and during their breaks, so this is an important part of their safety training.

3. CONTRACTS AND AGREEMENTS

Executive Director

Larry Janes Consulting, LLC.

Rapid City, South Dakota

Original Consultant Contract - Effective 8/1/2009.

Current 3 Year Contract - Effective 8/1/2016, expires 7/31/2020.

Deputy Director

Cody Gregg Consulting, LLC.

Rapid City, South Dakota

Original Consultant Contract - Effective 11/1/2016.

Current 3 Year Contract - Effective 11/1/2019, expires 10/31/2022.

LEGAL

MayAdam Law Firm

Pierre, South Dakota

Represents the South Dakota One Call Notification Board.

Original Contract - Effective 1/3/2019 - Renewed Annually.

ACCOUNTING

Take Charge Bookkeeping

Pierre, South Dakota

Financials for the South Dakota One Call Board.

Original 3 Year Contract - Effective 2/15/2019, expires 2/14/2022.

SOUTH DAKOTA 811 CENTER

TEXAS811, 1/1/2018

Dallas, Texas

811 Center for South Dakota One Call Board.

Accepts locate requests for planned excavation, dispatches locate tickets, provides reports to the South Dakota One Call Notification Board, and develops new technologies.

Original 5 Year Contract - Effective 1/1/2014.

Current 5 Year Contract - Effective 1/1/2019, expires 12/31/2023.

FIRST DISTRICT ASSOCIATION OF LOCAL GOVERNMENTS

Watertown, South Dakota

Provides Centerline Road Data and GIS Mapping to the South Dakota 811 Center.

Current Joint Powers Agreement - Effective 6/1/2019, expires 05/31/2020.

4. CHANGES IN LAW

-- **HB1187** - At the request of the South Dakota Public Utilities Commission, changes were made by the South Dakota Legislature in 2018 to 49-7A-2 and 49-7A-28 with the introduction of HB1187.

§ 49-7A-2 Establishment of One-Call Notification Board.

(Text of section effective until July 1, 2019) Establishment of One-Call Notification Board. The Statewide One-Call Notification Board is established as an agency of state government **administered by the Public Utilities Commission** and funded solely by revenue generated by the one-call notification Center...

The removal of the words “administered by the Public Utilities Commission” in 49-7A-2 meant the One Call Board would no longer use the legal and financial services and other administrative functions of the Public Utilities Commission, which the Board had previously paid for on an hourly rate.

§ 49-7A-28. Action to recover penalty.

(Text of section effective until July 1, 2019) Action to recover penalty. If the amount of the penalty is not paid to the board, **the Public Utilities Commission, at the request of the board**, shall bring an action in the name of the State of South Dakota to recover the penalty in accordance with § 49-7A-33. No action may be commenced until after the time has expired for an appeal from the findings, conclusions, and order of the board. The costs and expenses on the part of the **commission** shall be paid by the board.

The change to 49-7A-28 removed references to the Public Utilities Commission.

These two changes in law required the South Dakota One Call Board to establish contracts with outside legal and financial services in 2019. However, the Board is still tied to the Public Utilities Commission for budgeting purposes.

-- **HB1159** - Reporting damages to any underground facility has been mandatory since the introduction of South Dakota One Call laws in 1993, but damage reporting was only to the operator, if known, and if unknown to the One Call Center. There was no way for the Board to accurately assess where damages were occurring or why.

With the introduction of HB1159 in 2018 the Legislature made two additions to 49-7A-12 stating that the One Call Notification Center and the operator of the facility shall be notified of damages. Also 911 is now to be notified in the event of an escape of any flammable, toxic, or corrosive gas or liquid.

§ 49-7A-12 Notification of damage to underground facility -- Civil penalty.

If any underground facility is damaged, dislocated, or disturbed in advance of or during excavation work, the excavator shall immediately notify the one-call notification center and, if known, the operator of the facility of the damage, dislocation, or disturbance. No excavator may conceal or attempt to conceal any damage, dislocation, or disturbance, nor may that excavator attempt to make any repair to the facility unless authorized by the operator of the facility. If the damage, dislocation, or disturbance results in the escape of any flammable, toxic, or

corrosive gas or liquid, the excavator shall immediately report the escape to the authorities by calling the 911 emergency telephone number and notifying the one-call notification center and, if known, the operator of the facility.

5. COMPLAINTS

The South Dakota One Call Notification Board has enforcement authority of One Call laws through a formal complaint process. In addition to financial penalties assessed to those who have been found in violation of one call laws, certain requirements must be met, which include:

1. The Respondent must pay the imposed penalty in full within 30 days of the final Board Order.
2. The Respondent must not be found guilty of a one call law violation within twelve months of the initial violation.
3. The Respondent must attend a Damage Prevention Meeting in 2020.
4. The Respondent must conduct an in-house safety meeting to discuss South Dakota One Call Laws. Details regarding the material discussed, the date and length of the meeting, along with the printed and signed attendees shall be submitted to the Executive Director of South Dakota One Call within 30 days of the final Board Order.
5. The Respondent must meet with the Complainant to discuss safe excavation practices. Details regarding the material discussed, the date and length of the meeting, along with the printed and signed attendees shall be submitted to the Executive Director of South Dakota One Call within 30 days of the final Board Order.

49-7A-17. Complaints--Rules of Practice. Any person with a complaint against a party who violates or with a complaint against a party who procures, aids, or abets in the violation of § 49-7A-2, 49-7A-5, 49-7A-8, or 49-7A-12, or any rules promulgated pursuant to § 49-7A-2, 49-7A-5, or 49-7A-8, may apply to the board for relief. No complaint may be dismissed because of the absence of direct damage to the complainant or petitioner. The board may promulgate rules of practice prescribing the form for complaints in accordance with chapter 1-26.

CALENDAR YEAR -- 2019

The South Dakota One Call Board issued Orders on five complaints remaining from 2018 and issued Orders on forty-three complaints filed in 2019. In total there were seventy-six complaints filed by operators against excavators in 2019 for allegedly violating South Dakota One Call laws. Below are the most frequent reasons complaints are filed:

- Failure to call 911 when there was an escape of gas in gas line damages.
- Failure to notify the 811 Center of a damaged facility.
- Failure to hand dig within 18" of a marked line.
- Failure to notify the 811 center of planned excavation work.
- Concealment of a damaged gas line.

Complaint Penalties:

49-7A-18. Penalties. Except as provided in § 49-7A-19 and in addition to all other penalties provided by law, any person who violates or who procures, aids, or abets in the violation of § 49-7A-2, 49-7A-5, 49-7A-8, or 49-7A-12, or any rules promulgated pursuant to § 49-7A-2, 49-7A-5, or 49-7A-8 may be assessed a penalty of up to one thousand dollars for the first violation and up to five thousand dollars for each subsequent violation that occurs within twelve months of the initial violation.

49-7A-19. Penalties for intentional violations. In addition to all other penalties provided by law, any person who intentionally violates or who intentionally procures, aids, or abets in the violation of § 49-7A-2, 49-7A-5, 49-7A-8, or 49-7A-12, or any rules promulgated pursuant to § 49-7A-2, 49-7A-5, or 49-7A-8 may be assessed a penalty of up to five thousand dollars for the first violation and up to ten thousand dollars for each subsequent violation that occurs within twelve months of the initial violation.

49-7A-20. Each violation as separate offense. Each violation of any statute or rule of the Statewide One-Call Notification Board constitutes a separate offense. In the case of a continuing violation, each day that the violation continues constitutes a separate violation.

49-7A-21. Complaint and order prerequisites for penalty--Time limit. No penalty may be imposed pursuant to §§ 49-7A-18 and 49-7A-19 except by order following a complaint pursuant to § 49-7A-17. A complaint alleging a violation of any statute, except § 49-7A-12, or alleging a violation of any rule of the Statewide One-Call Notification Board shall be brought not later than ninety days after the discovery of the alleged violation, but in no case may the complaint be brought more than one year after the date of the alleged violation. Any complaint alleging a violation of § 49-7A-12 shall be brought within one year of discovery of the alleged violation.

49-7A-22. Panel to determine existence of probable cause for violation--Recommendation to board. Upon the initiation of a complaint pursuant to § 49-7A-17, a panel of three or five members of the Statewide One-Call Notification Board shall be appointed by the chair for the purpose of determining whether there is probable cause to believe there has been a violation of any statute or rule of the board. A determination of whether there is probable cause to believe there has been a violation shall be determined by a majority vote of the panel. The panel shall then recommend to the board that the complaint be dismissed for lack of probable cause, or recommend to the board that there is probable cause to believe that there has been a violation and recommend what penalty, if any, should be imposed pursuant to the provisions of § 49-7A-18 or 49-7A-19.

6. EDUCATIONAL OUTREACH

Each year Damage Prevention meetings are scheduled throughout South Dakota for excavators and facility operators to discuss South Dakota One Call Laws and Damage Prevention. Schedules are posted to the South Dakota 811 website and sent out to all known excavators and operators by mail and by email in advance of these meetings.

The South Dakota Rural Electric Association, an investor owned electric utility, and a natural gas company have participated in demonstrating the dangers associated when working around their buried facilities. Each of these companies encourage excavators to notify South Dakota 811 before digging, to respect locate marks, and to report damages per SDCL 49-7A-12. OSHA also participates in many of these meetings to discuss reporting requirements and the dangers of working in and around open trenches.

DAMAGE PREVENTION MEETINGS – JUNE 2018 TO MAY 2019	ATTENDEES
Vermillion	125
Pierre/Ft. Pierre	18
Winner	10
Sioux Falls	362
Yankton	29
Spearfish	59
Aberdeen	36
Watertown	87
Brookings	74
Huron	31
Mitchell	52
Milbank	8
Kennebec	7
Rapid City	138
Mobridge	4
Mitchell Tech – Power line & Gas Students	3
Lake Area Tech - Heavy Equipment Students	70
	88
Southeast Tech - Electrical, Plumbing, and Landscaping Students	
	35
Western Dakota Tech - Electrical Students	
South Dakota State University - Const. Mgmt. Students	36
	53
Heavy Construction	
Sitework Specialists	85

Mainline Construction	45
Lind-Exco	65
Simon Construction	12
SD Association of Environmental Professionals	0
South Dakota State University - Const. Mgmt. Safety Class	20
SDARWS ATC Conf Presentation	65
SDARWS Manager's Meeting	30
	83
SDARWS Water Technology Expo	70
SDREA Superintendent's Meeting	107
ND/SD Pipeline Safety Operator Training	20
CenturyLink - Rapid City	
TOTAL ATTENDANCE FOR DAMAGE PREVENTION PRESENTATIONS	1927
CONFERENCES	
SDARWS ATC CONF	525
SDREA ANNUAL CONF	428
Electro-Technology Expo	300
Propane Users Group	388
TOTAL CONFERENCE ATTENDEES	1641
TOTAL ATTENDANCE (Presentations & Conferences Combined)	3568
CONTINUING EDUCATION CREDITS OFFERED FOR ATTENDING	
South Dakota Water/Wastewater Operators	19
	43
South Dakota Electrical Commission	
	3
South Dakota Plumbing Commission	

In addition to these meetings eight Damage Prevention presentations were made to individual excavation companies with over 235 excavation crew members and owner/managers attending.

7. Operational Results – CALENDAR YEAR 2019

INCOMING LOCATE REQUESTS													
South Dakota													
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
2004	1982	2017	7396	17292	15623	16275	14829	14866	13449	13520	10091	5180	132520
2005	1967	2581	6075	15607	14745	14279	13479	15057	13529	13527	9294	3139	123279
2006	3535	2958	5483	14881	17573	16007	13519	14438	13022	14066	9350	3873	128705
2007	2680	1968	7061	13885	17296	14443	13705	13942	12597	12768	9951	2981	123277
2008	2174	1937	4218	15042	17077	15148	14268	13517	14601	13269	6950	2733	120934
2009	1686	1787	3495	13293	16347	14568	13400	12384	12368	9499	8907	2605	110339
2010	1494	1468	5859	14830	13387	13970	12656	11903	13202	12409	8717	2677	112572
2011	1348	1442	4335	12437	17703	16038	13969	15587	14614	14552	10790	4341	127156
2012	3322	2776	9689	14513	16611	15512	14413	15245	13155	14431	9925	4113	133705
2013	2475	2102	4819	9865	19482	17507	17477	17317	16988	16126	10025	2631	136814
2014	2047	2115	4923	16293	19149	16536	17222	14553	15432	15421	6672	3591	133954
2015	2604	2955	9900	19553	15694	16331	15062	14752	15115	15139	10112	4883	142100
2016	2537	4009	11485	16131	18887	17371	16258	17951	15316	14745	10390	3262	148342
2017	2338	3238	11529	17473	20179	18242	16552	18362	15239	15759	11349	4563	154823
2018	2908	2183	6162	12546	22469	17713	18211	18707	16045	17836	9737	4183	148700
2019	2921	2085	5725	15568	20450	21077	21336	20118	19161	18267	10533	4526	161767

Dispatched Locate Tickets													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2004	11018	11247	41666	95899	83780	89066	82835	80208	74082	74282	54963	28713	727759
2005	11432	14416	33302	85418	82228	79573	75580	85381	72567	71423	48859	17122	677301
2006	19244	16426	30500	81395	95088	87924	73467	77851	69411	75618	49377	20603	696904
2007	14721	11396	38779	73501	91175	77146	71028	72458	65457	66553	51185	16372	649771
2008	12073	10671	22530	77207	88481	79220	74488	69458	73751	66767	35701	14580	624927
2009	9161	9473	18307	67164	83443	74175	67611	62584	62389	47902	45615	14104	561928
2010	8493	8321	30671	76685	70187	71444	63186	57742	73640	69335	48425	15705	577633
2011	8332	9020	26914	76401	104108	94626	80740	90724	84428	82299	58816	25108	741516
2012	17247	15074	57328	85253	98318	90402	83523	89467	77688	84503	63529	25351	787683
2013	15266	13195	29075	63907	114420	101007	104165	96324	98876	93999	59473	17469	807176
2014	12883	12871	30161	98193	110977	113594	98836	83755	89994	89893	39939	21137	802233
2015	14660	15647	58688	110278	90059	95104	87157	83357	85727	84132	55608	28276	808693
2016	14467	22356	64722	90058	104526	98046	88045	97450	85229	82263	57537	21471	826170
2017	12817	19081	64292	98098	112384	104556	90069	97953	86089	87019	63679	26010	862047
2018	16201	12140	33338	65680	114048	91489	94602	94394	79659	85062	50308	21684	758605
2019	15622	10275	29900	76825	76825	100971	105182	99218	93744	91514	53857	23888	777821

LOCATES REQUESTED AND DISPATCHED BY WORK COUNTY

CALENDAR YEAR 2019 COUNTY	Locates requested	County	Dispatched Locate Tickets
AURORA	453	AURORA	1,222
BEADLE	3,070	BEADLE	16,096
BENNETT	297	BENNETT	735
BON HOMME	1,851	BON HOMME	7,008
BROOKINGS	6,020	BROOKINGS	27,541
BROWN	4,800	BROWN	26,989
BRULE	748	BRULE	2,570
BUFFALO	152	BUFFALO	299
BUTTE	2,737	BUTTE	10,787
CAMPBELL	299	CAMPBELL	857
CHARLES MIX	1,852	CHARLES MIX	5,957
CLARK	2,370	CLARK	7,521
CLAY	1,959	CLAY	9,641
CODINGTON	5,861	CODINGTON	26,026
CORSON	468	CORSON	1,178
CUSTER	1,262	CUSTER	3,155
DAVISON	3,547	DAVISON	21,342
DAY	1,916	DAY	6,989
DEUEL	1,426	DEUEL	4,576
DEWEY	782	DEWEY	2,605
DOUGLAS	563	DOUGLAS	1,735

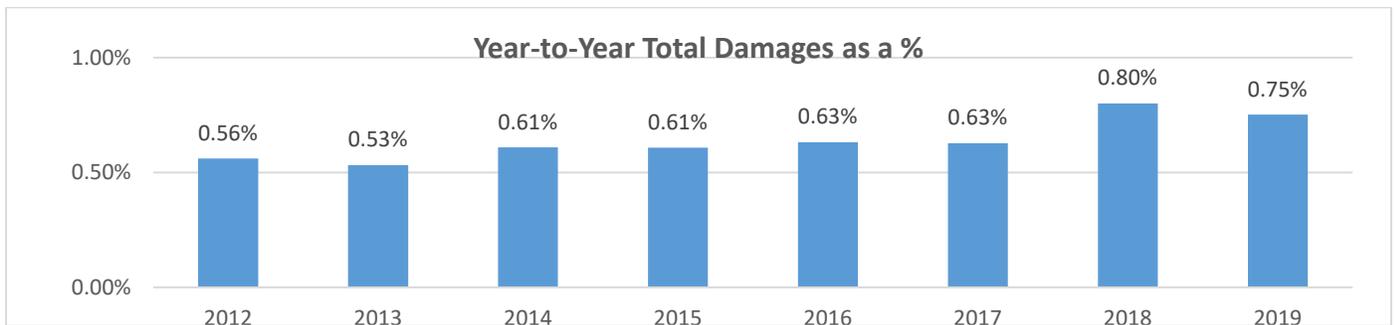
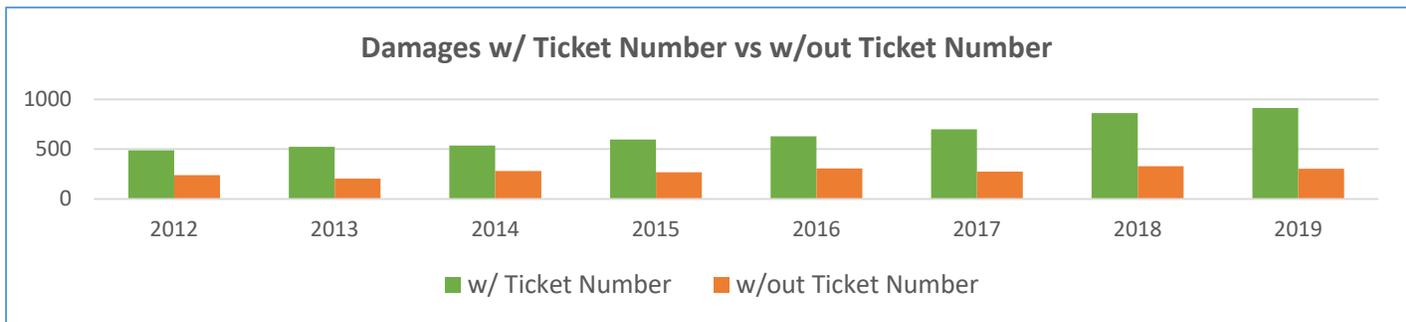
EDMUNDS	748	EDMUNDS	3,231
FALL RIVER	1,763	FALL RIVER	5,035
FAULK	2,812	FAULK	6,279
GRANT	2,276	GRANT	9,950
GREGORY	599	GREGORY	1,451
HAAKON	240	HAAKON	751
HAMLIN	1,361	HAMLIN	5,812
HAND	1,293	HAND	4,405
HANSON	1,186	HANSON	5,044
HARDING	420	HARDING	864
HUGHES	2,941	HUGHES	13,833
HUTCHINSON	2,363	HUTCHINSON	11,088
HYDE	727	HYDE	1,605
JACKSON	1,015	JACKSON	3,902
JERAULD	311	JERAULD	811
JONES	1,060	JONES	4,425
KINGSBURY	1,244	KINGSBURY	4,915
LAKE	2,844	LAKE	14,172
LAWRENCE	4,234	LAWRENCE	24,263
LINCOLN	13,007	LINCOLN	95,213
LYMAN	985	LYMAN	2,940
MARSHALL	1,114	MARSHALL	3,319
MCCOOK	1,112	MCCOOK	4,366
MCPHERSON	448	MCPHERSON	1,298

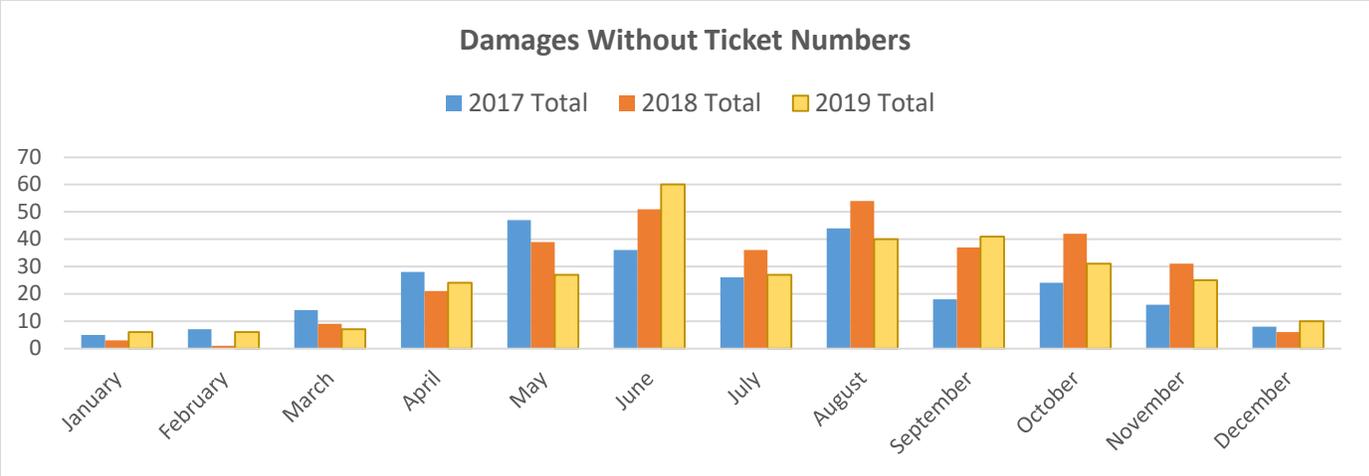
MEADE	3,851	MEADE	20,167
MELLETTE	365	MELLETTE	920
MINER	658	MINER	1,863
MINNEHAHA	27,861	MINNEHAHA	178,490
MOODY	1,490	MOODY	6,106
PENNINGTON	13,350	PENNINGTON	86,437
PERKINS	471	PERKINS	1,131
POTTER	573	POTTER	1,991
ROBERTS	5,316	ROBERTS	14,932
SANBORN	457	SANBORN	1,204
OGLALA LAKOTA	647	OGLALA LAKOTA	1,589
SPINK	5,472	SPINK	16,991
STANLEY	751	STANLEY	3,204
SULLY	446	SULLY	1,586
TODD	440	TODD	775
TRIPP	831	TRIPP	1,702
TURNER	2,513	TURNER	9,610
UNION	2,914	UNION	15,710
WALWORTH	861	WALWORTH	3,640
YANKTON	3,671	YANKTON	22,106
ZIEBACH	293	ZIEBACH	732

Review of these charts shows that while damage reporting is increasing, overall locate tickets requested and dispatched have also generally risen over the past years. Damage reporting is expected to continue to rise due to mandatory damage reporting to the South Dakota 811 Center with the change to 49-7A-12 in 2018.

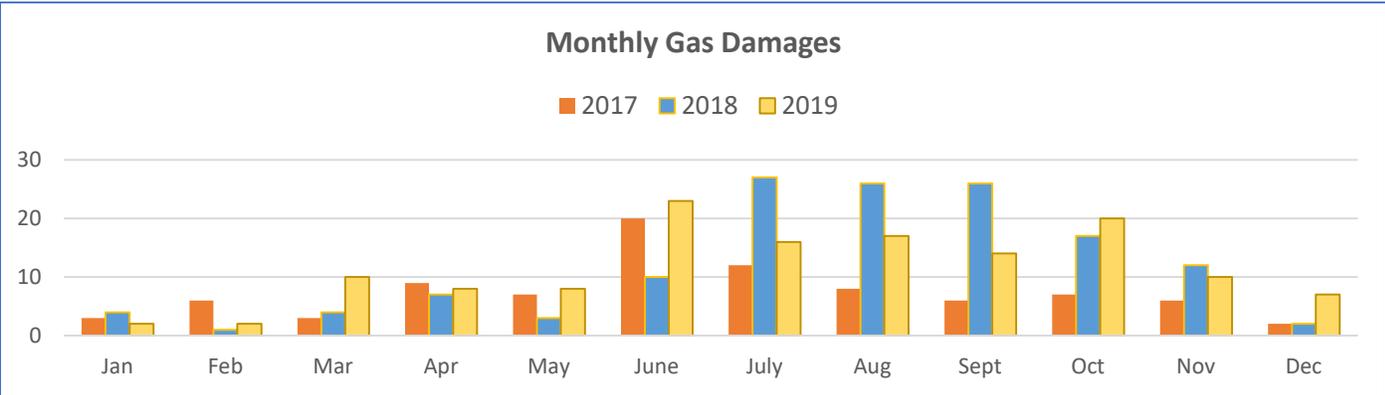
Damages with locate tickets vs. without locate tickets since 2012:

Source	2012	2013	2014	2015	2016	2017	2018	2019
w/ Ticket Number	489	524	536	597	630	698	861	912
w/out Ticket Number	239	203	280	267	308	274	330	304
Total	728	727	816	864	938	972	1191	1216
Total Volume	129,592	136,736	133,957	142,100	148,342	154,823	148,700	161,767
%	0.56%	0.53%	0.61%	0.61%	0.63%	0.63%	0.80%	0.75%



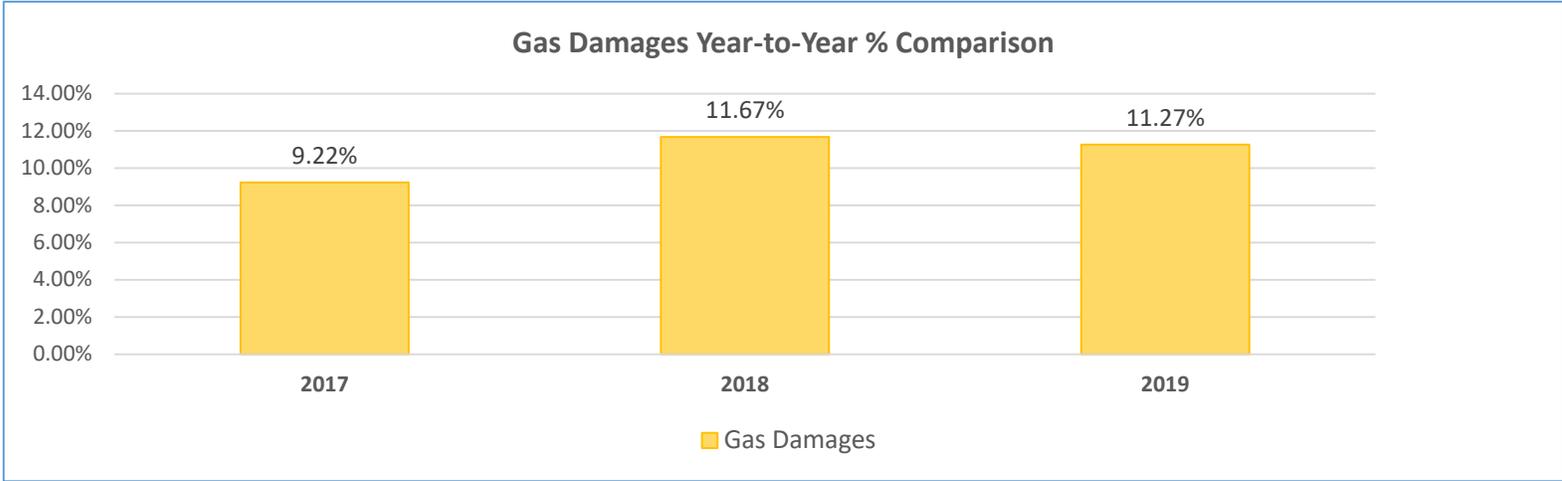


Monthly Gas Damages												
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
2017	3	6	3	9	7	20	12	8	6	7	6	2
2018	4	1	4	7	3	10	27	26	26	17	12	2
2019	2	2	10	8	8	23	16	17	14	20	10	7
Volume	2921	2085	5725	15568	20450	21077	21336	20118	19161	18267	10533	4526
%	0.14%	0.05%	0.07%	0.04%	0.01%	0.05%	0.13%	0.13%	0.14%	0.09%	0.11%	0.04%



Year-to-Year % Comparison of Gas Damages

	2017	2018	2019
Gas Damages	89	139	137
Total Reported Damages	965	1191	1216
%	9.22%	11.67%	11.27%



SOUTH DAKOTA ONE CALL/SOUTH DAKOTA 811 WEBSITE

www.sd811.com

The screenshot shows the SD811.com website interface. At the top, there is a navigation bar with the site name "SD811.com" and the tagline "South Dakota One Call". Below this is a large banner with the "South Dakota 811" logo and the slogan "Know what's below. Call before you dig." To the left of the main content area is a vertical menu with buttons for "Laws", "Complaints", "Board", "Excavator", "Facility Operator", "Homeowner", "Landowner", "Blog", and "Related Sites". The main content area is titled "South Dakota 811" and includes a welcome message, instructions on how to use the service, and a "Color Code for Marking Underground Utility Lines" legend. The legend lists various utility types with corresponding colors: Electric (red), Gas-Oil-Steam (yellow), Communication CATV (orange), Potable Water (blue), Irrigation, Reclaimed Water, Slurry Lines (purple), Sewer (green), Temporary Survey Markings (pink), and Proposed Excavation (white). Below the legend, there are sections for "Phone", "Web Portal", "Mobile App", and "Newsletter" with links to relevant resources.

SD811.com South Dakota One Call

South Dakota 811
Know what's below.
Call before you dig.

- Laws
- Complaints
- Board
- Excavator
- Facility Operator
- Homeowner
- Landowner
- Blog
- Related Sites

South Dakota 811

Welcome to SD811.com!

Use South Dakota 811 to locate underground utilities **before you dig**. Excavators planning to dig, drill or trench should make the required locate request to South Dakota 811 two working days before the planned work. Homeowners and landowners planning their own excavation activities are required to notify South Dakota 811 as well.

Submit a locate request 24/7 to South Dakota 811 by:

Phone: Make a free call to 811 (in-state) or (800) 781-7474 (outside of South Dakota).

Web Portal: Use the new [South Dakota 811 Web portal](#) for faster processing of locate requests. Web Portal users must complete a short training session. Contact [Remote Apps](#) to request a demo or ask questions about the Web Portal. **(Please note that the portal url has been updated)**

Mobile App: Use the [new](#) South Dakota 811 mobile app for convenient and quick connection from wherever you are. Follow these [instructions](#) to download the app on your mobile device. This App is now available for use on [Android](#) products.

Newsletter: Sign up for the Excavator Newsletter [HERE](#).
Sign up for the Utility Member Newsletter [HERE](#).

Color Code
for Marking Underground Utility Lines

	Electric
	Gas-Oil-Steam
	Communication CATV
	Potable Water
	Irrigation, Reclaimed Water, Slurry Lines
	Sewer
	Temporary Survey Markings
	Proposed Excavation

Get Adobe Reader

THE PROFESSIONAL EXCAVATOR PORTAL FOR ON-LINE LOCATE REQUESTS IS FOUND BY CLICKING THE EXCAVATOR TAB.



Welcome to the South Dakota 811 Web Portal!

Please sign up for access to our new Web Portal to submit Web Entry (E-Tickets) tickets, process your own Update & Remark tickets or conduct a ticket search.

Logins for the previous E-Ticket and Ticket Search features will not work for the Web Portal. Please take a minute to re-register using the "Sign Up" button above to gain access to the Web Portal.

The Web Portal is designed to work with Mozilla Firefox, Google Chrome and Microsoft Internet Explorer 9. If you use other browsers, you may have compatibility issues with some functions and features.

If you need immediate attention please initiate a chat session by selecting the "Chat" button above or send an email to RemoteApps@Texas811.org.

HOMEOWNER PORTAL FOR ON-LINE LOCATE REQUESTS

South Dakota 811
Know what's below. Call before you dig.

Welcome to the South Dakota 811 Homeowner Portal

It's FREE. It's the LAW.

You don't have to be a professional excavator to submit a locate request to South Dakota 811.
Just answer a few questions in this easy step by step process to get your locate request to South Dakota 811.

[Let's Get Started!](#)

FINANCIALS – FY 2018

SOUTH DAKOTA ONE CALL
Financial Statement

	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	FYTD
Ordinary Income/Expense							
Income							
4299006 - Locate Fees	135,278.81	89,565.30	111,852.31	107,183.53	110,358.42	55,061.49	609,299.86
4391000 - Fines	4,250.00	4,250.00	3,750.00	1,000.00	2,500.00	3,750.00	19,500.00
4491000 - Interest	0.00	0.00	24,754.54	0.00	0.00	0.00	24,754.54
Total Income	139,528.81	93,815.30	140,356.85	108,183.53	112,858.42	58,811.49	653,554.40
Expense							
5101010 - Salaries & Benefits	1,687.57	422.31	54.43	34.93	22.86	0.00	2,222.10
5203 - Travel							
52031380 - Non-employment Trave	168.00	0.00	962.07	0.00	1,249.64	991.20	3,370.91
Total 5203 - Travel	168.00	0.00	962.07	0.00	1,249.64	991.20	3,370.91
5204 - Contractual Services							
52040280 - Dues/Membership Fees	0.00	0.00	0.00	0.00	0.00	1,000.00	1,000.00
52040880 - Consultant Fee Legal	3,717.00	711.00	632.45	0.00	0.00	0.00	5,060.45
52040980 - Consultant Fee, Mgmt	15,545.66	15,837.33	15,837.33	15,837.33	16,566.66	0.00	79,624.31
52041800 - Computer Svcs-State	24.00	24.00	24.00	24.00	24.00	24.00	144.00
52042000 - Central Services	1,134.44	6.59	73.58	3.29	1,414.11	2.49	2,634.50
52044180 - Advertising Misc	0.00	0.00	0.00	0.00	0.00	150.00	150.00
52045180 - Rents Other	0.00	0.00	462.00	0.00	0.00	825.00	1,287.00
52045300 - Telecomm thru purcha	43.75	0.00	0.00	0.00	0.00	0.00	43.75
52047400 - Bank/Lockbox Fees	200.00	200.00	200.00	200.00	200.00	0.00	1,000.00
52049680 - Other Contractual	110,004.41	72,047.67	67,973.66	82,838.79	61,687.73	36,206.62	430,758.88
Total 5204 - Contractual Services	130,669.26	88,826.59	85,203.02	98,903.41	79,892.50	38,208.11	521,702.89
5205 Supplies							
52053100 - Printing-State	15.22	0.00	0.00	0.00	0.00	0.00	15.22
52053280 - Printing Commercial	30.00	0.00	0.00	24.12	34.67	0.00	88.79
52053980 - Foodstuffs	0.00	0.00	0.00	0.00	0.00	33.90	33.90
Total 5205 Supplies	45.22	0.00	0.00	24.12	34.67	33.90	137.91
Total Expense	132,570.05	89,248.90	86,219.52	98,962.46	81,199.67	39,233.21	527,433.81
Net Ordinary Income	6,958.76	4,566.40	54,137.33	9,221.07	31,658.75	19,578.28	126,120.59
Net Income	6,958.76	4,566.40	54,137.33	9,221.07	31,658.75	19,578.28	126,120.59

UNAUDITED-For Board Use Only

One Call
Financial Statement

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	FY19 TOTAL
One Call Fund Balance													
REVENUE													
Accounts Receivable													
Fines		750.00	4,263.68		500.00		3,750.00	1,750.00	1,750.00	1,750.00	750.00	1,250.00	16,513.68
Interest	110,208.83	67,471.08	14,546.35	103,305.95	61,568.97	76,404.58	70,158.15	11,181.96	19,278.80	22,373.32	53,969.76	75,273.90	14,546.35
Locate Fees	110,208.83	68,221.08	113,439.15	103,305.95	62,068.97	76,404.58	73,908.15	12,931.96	21,028.80	24,123.32	54,719.76	76,523.90	765,824.42
													796,884.45
EXPENSE													
Salaries & Benefits	1,576.99	1,034.44	517.55	398.55	1,377.85	716.64	1,031.78	542.50	525.28	772.09	1,194.24	847.40	10,535.31
Travel		360.00	533.14	463.18	157.50	903.68	342.00	756.00	2,087.18	518.00	8,822.56	14,053.31	28,986.55
Subscriptions							39.00						39.00
Dues & Membership Fees						605.00	1,000.00				811.00	90.85	2,506.85
Legal Document Fees													0.00
Consultant Fees - Legal													0.00
Management Consultant	15,109.41	15,344.16	15,344.16	15,344.16	15,545.66	15,545.66	15,545.66	15,545.66	15,545.66	15,545.66	15,545.66	450.00	8,446.33
Workshop Registration		3,244.00							220.00	0.00	811.00	1,365.00	185,507.17
Computer Services - State												24.75	5,640.00
Computer Services - Private				5.22								24.75	49.50
Central Services	1,164.80	12.13	13.29		229.36	13.63	4.87	1,041.65	6.64	24.75	1,097.23	9.08	29.97
Microfilm & Photography										7.35			3,600.03
Janitorial & Maintenance Service													0.00
Equipment Services													0.00
Audit Services - State													0.00
Advertising - Miscellaneous		1,000.00											0.00
Rents - Other		496.40											1,500.00
Telecommunications	1.56	27.89	40.74	52.71	23.84	122.69	96.00	140.52	383.50	1,080.97	1,309.00	1,120.60	4,494.97
Insurance Premiums									32.00	2,145.77		78.85	618.80
Bank Fees	200.00		400.00		400.00		400.00		400.00	200.00	200.00	200.00	2,145.77
Other Contractual	791.67	118,739.24	62,019.46	71,044.00	59,183.82	791.67	31,670.54	24,715.23	634.55	200.00	79,391.08	92,774.71	2,400.00
Office Supplies					56.09	30.00			125.28				541,755.97
Educational & Instructional Supplies									3,607.50				211.37
Police & Security Supplies													12,907.43
Printing - State		3.70			2.03	2.52	4.21	5.89	3.25	2.70			0.00
Printing - Commercial		1,538.23			444.86		178.27	1,894.71	4,099.85			311.10	24.30
Supp Public & Ref Materials													8,467.02
Postage							0.51						0.00
Clothing			0.51						1,062.03		1,106.60	399.67	2,569.32
Foodstuffs									156.56		53.24	67.88	277.68
Capital Purchases													1,712.50
Accounts Receivable													0.00
Prior Period Adjustment													0.00
	18,844.43	137,017.96	83,651.08	87,307.82	77,421.01	20,981.49	57,104.86	46,354.66	28,689.28	28,293.62	110,366.36	128,203.27	824,435.84

9. ACTIONABLE ITEMS

- Improve the efficiency of the enforcement process.
- Continue data collection from facility operators and excavators.
- Better define our relationship with the State.

10. FUTURE PLANS

- The One Call Board is researching opportunities to support activities that bring students into areas of study such as heavy equipment, plumbing, electrical, gas, power lineman, and landscaping to prepare them for understanding One Call Laws and for their safety when excavating.
- Continue to promote the CALL BEFORE YOU DIG message and the use of 811.
- Continually search for additional educational opportunities.
- Training for the Board to help it operate more effectively.
- Research new technologies for the 811 center to increase effectiveness for operators and excavators.
- Address enforcement efficiencies.
- Make South Dakota One Call the most recognizable and premiere safety organization in the State of South Dakota.

The South Dakota One Call Notification Board sincerely appreciates the interest and commitment of all who have contributed to the safety of excavators, facility operators, and the general public since 1993.

The South Dakota One Call Board will continue to work together with the Governor, the Legislature, the Excavation Community, and Facility Operators to make our communities a safe place to work and live.

Respectfully submitted,

Larry L. Janes
Executive Director
South Dakota One Call Notification Board
South Dakota 811
P.O. Box 187
Rapid City, SD 57709

Tel #/Cell # (605) 339-0529
exedir@sdonecall.com

SOUTH DAKOTA ONE CALL, established in 1993
SOUTH DAKOTA 811, since 2013



"Let's all do our part to make our communities and state a safe place to work and live"

Always Call Or "Click" 811 Before You Dig.

For information about South Dakota One Call, please visit www.SD811.com.